

PRUDENT EXHIBIT 3

Notes and Memos: 7091305107 | Houser and Allison, PC:954 |

Borrower:	ALI SULEIMAN, ESTATE OF	Address:	18205 106TH ST E	Prin Bal:	\$0.00	Investor Type:	Other
Co-Borrower Name:		City:	BONNEY LAKE	Add Prin Bal:	\$0.00	Investor #:	Z4N
Due Date:	04/01/2018	State:	WA	Account Type:	First Mortgage - Conventional Without PMI	Investor Account #:	0987293678
Last Pmt Appd On:	09/25/2019	Zip Code:	98391-8137	Total Pmt Amt:	\$1,489.93	PLS Client ID:	

Life Of Loan Memo

No Data Available

Notes

Request Criteria : Note Types = Arm, Assumption, Balloon, Bankruptcy, Cashiering, Collection, CustomerService, ELOC, EscrowAnalysis, Foreclosure, Hazard, LossMitigation, MilitaryServiceRelief, MortgageInsurance, OptionalCoveragePlans, PaidInFull, PropertyInspectionReporting, RealEstateOwned, RealEstateTax, TaskTracking
From 2010-06-23 To 2020-06-23

Row Count = 2191

Note Type	Date/Time	Added By	Comment Code	Task ID	Text
Customer Service	01/15/2020 6:58:16 PM	8MR	BKINFO		BK REVIEW COMPLETED LOAN RECEIVED IN BKV MAILBOX AS BK FILED BY 3RD PARTY, BUT IT'S ZERO UPB LOAN SO REPLIED BK CAN NOT BE OPENED
Customer Service	01/15/2020 11:36:00 AM	616	SLDCQC		DOCS/FILE PASSED TO QC REP FOR QUALITY CONTROL
Customer Service	01/13/2020 2:57:20 PM	(S0			SIERRA WEST - INTERCOM MESSAGE: / READ: 1/13/2020 2:56:15 PM / FROM: JAYANTILAL, SHELDIA / TO: WEST, SIERRA; / CC: / INTERCOM TYPE: GENERAL UPDATE / SUBJECT: ISSUE REQUEST /
Customer Service	01/13/2020 11:24:57 AM	ARK	CRPTPS		AS PER TPS REPORT RECEIVED FROM CORELOGIC, HOMEOWNERS TAXES ARE PAID FOR PARCEL 7001740030, AGENCY NAME PIERCE COUNTY, SEARCH DATE 12092019
Customer Service	01/10/2020 10:56:39 AM	616	SSVFIM		VERIFIED FILE IMAGED TO IDESK
Customer Service	01/09/2020 12:26:00 PM	616	SSVFIM		VERIFIED FILE IMAGED TO IDESK
Customer	01/08/2020 3:37:20	(S0			SHELDIA JAYANTILAL - SYSTEM UPDATED FOR THE FOLLOWING EVENT: USER HAS ENDED THE ISSUE ASSOCIATED WITH THIS LOAN. ISSUE TYPE: FC ATTORNEY AND BORROWER COMMUNICATION - SERVICER ACTION

Service	PM				REQUIRED. COMMENTS: WE SEND THIS REQUEST TO OUR INTERNAL TEAM FOR REVIEW BUT CAN YOU PLEASE PROVIDE THE PROOF OF BK FILED BY BORROWERS HEIR, SO ACCORDINGLY WE CAN SEND TO OUR INTERNAL TEAM FOR REVIEW..
Customer Service	01/08/2020 3:35:40 PM	(S0			SHELDIA JAYANTILAL - SYSTEM UPDATED FOR THE FOLLOWING EVENT: USER HAS APPROVED THE ISSUE. ISSUE TYPE: FC ATTORNEY AND BORROWER COMMUNICATION- SERVICER ACTION REQUIRED. STATUS: ACTIVE, A*PROVED.
Customer Service	01/07/2020 12:03:02 PM	(S0			SIERRA WEST - SYSTEM UPDATED FOR THE FOLLOWING EVENT: USER HAS CREATED A PROCESS-LEVEL ISSUE FOR THIS LOAN.ISSUE TYPE: FC ATTORNEY AND BORROWER COMMUNICATION - SERVICER ACTION REQUIRED. ISSUE COMMENTS: THERE WAS A BK FILED BY THE BORROWERS HEIR IN WHICH SHE CLAIMED AN INTEREST IN THE PROPERTY. HERE THE PROPERTY SOLD TO A THIRD PARTY PURCHASER 9.13.19 AND THEY (THE TPP) ARE SEEKING TO VALIDATE THE SALE IN THE BK. PHH NEEDS TO PROVIDE A FORMAL RESPONSE TO THE DATE THEY WERE
Customer Service	01/07/2020 12:03:00 PM	(S0			SIERRA WEST - (CONT) - FIRST NOTIFIED THAT MS. HOOVER (1) CLAIMED AN INTEREST IN THE PROPERTY AND (2) PROVIDED NOTICE TO PHH THAT SHE FILED A BK. STATUS: ACTIVE
Customer Service	01/02/2020 12:33:20 PM	032	RESSUM		REQUEST AND RESOLUTION SUMMARY REVIEWED AND APPROVED LETTER FOR CSMINQ/RES2AP TSKPROVIDED INFO ON WHAT IS NEEDED TO OBTAIN AUTHORIZATION ON LOAN
Customer Service	01/02/2020 12:32:50 PM	032	RRCAUT		RESEARCH - THIRD PARTY AUTHORIZATION
Customer Service	01/02/2020 12:32:39 PM	032	RRCAUT		HORECLOSURE NOTE
Task Tracking	01/02/2020 12:32:32 PM	032		RESLTR	LETTER PATH: M: LOAN SUPPORT CORRESPONDENCE RESEARCH DOC 2020 JANUARY JAN 2 MAIL 7091305107 DELIVERY INFO: HENCY & DEGRAFF, P.S. ATTN: CHRISTINA L. HENRY 787 MAYNARD AVENUE SOUTH SEATTLE, WA 98104
Customer Service	12/30/2019 3:10:58 PM	8BA	FCNOTE		FORECLOSURE NOTE AS PER MANAGEMENT INSTRUCTION , RECEIVED THE DOCUMENT FROM IMAGING TEAM. REVIEWED AND PROVIDED THE REQUIRED INFORMATION/SUMMARY RELATED TO NOTICE OF SALE AND OTHER FC DOCUMENTS ACCORDINGLY
Customer Service	12/30/2019 2:21:43 AM	KAB	RSHADD		RESEARCH-ADDITIONAL CORRESPONDENCE FOR OPEN CASE ADDITIONAL CORRESPONDENCE RECEIVED M: OCWEN-PHH RESEARCH TEAM IMAGING OCWEN-PHH RESEARCH IDESK-IMAGING IDESK-DECEMBER 2019 MAILS 12.30.2019 ANITA 7091305107 21003.PDF
Task Tracking	12/30/2019 2:20:40 AM	KAB		CSMINQ	ADDITIONAL CORRESPONDENCE RECEIVED. M: OCWEN-PHH RESEARCH TEAM IMAGING OCWEN-PHH RESEARCH IDESK-IMAGING IDESK-DECEMBER 2019 MAILS 12.30.2019 ANITA 7091305107 21003.PDF
Customer Service	12/23/2019 1:27:25 PM	616	SLDCQC		DOCS/FILE PASSED TO QC REP FOR QUALITY CONTROL
Customer Service	12/19/2019 5:43:50 PM	Z71	CG3PTY		UNAUTHORIZED THIRD PARTY CALL UN3RDPTY ASKED FOR FAX AND ADDRESS TO SII DIVISION
Customer Service	12/19/2019 5:36:06 PM	WEB			ICW CASE CLOSED: 25518281 CCCMSP AUTHORIZED THIRD PARTY ACCOUNT NOT UPDATED COMPLAINT OTHER NO ACTION REQUIRED - UNACTIONABLE DATE CLOSED: 12/19/2019
Customer Service	12/19/2019 5:36:05 PM	WEB			ICW CASE OPENED: 25518281 CCCMSP AUTHORIZED THIRD PARTY ACCOUNT NOT UPDATED NON-AUTHORIZED THIRD PARTY NOT ON ACCOUNT COMPLAINT TARGET CLOSE DATE: 01/18/2020
Customer Service	12/19/2019 5:33:11 PM	0FG	CG3PTY		UNAUTHORIZED THIRD PARTY CALL U3P CHRISTINA HENRY CALLED INQUIRING ABOUT AN UPDATE ON A RESEARCH REGARDING AUTHORIZATION TO SPEAK WITH THEM.ADV U3P THE RESEARCH IS STILL PENDING. FULLY VERIFIED
Customer Service	12/19/2019 5:30:46 PM	WEB	CMSDIS		CMS-CUSTOMER EXPRESSED DISSATISFACTION ON CALL AGENT ID: NORORIZU NOTES: CUSTOMER EXPRESSED DISSATISFACTION.
Customer Service	12/19/2019 5:30:38 PM	WEB	ENDS		CALL ENDED WITH REPRESENTATIVE AGENT ID: NORORIZU NOTES: CALL COMPLETED WITH AGENT.
Customer Service	12/19/2019 5:30:32 PM	WEB	CG3PTY		UNAUTHORIZED THIRD PARTY CALL TALKED TO CHRISTINA HENRY. CUSTOMER TYPE: NON AUTHORIZED THIRD PARTY.
Customer Service	12/19/2019 5:30:25 PM	WEB	PHI		INBOUND CALL AGENT ID: NORORIZU NOTES: INBOUND CALL.
Collection	12/19/2019 5:19:57 PM	7JW			INBOUND UA3P NO MESSAGE LEFT NO CONTACT PREV RF
Customer Service	12/19/2019 10:16:29 AM	KBS	RESACT		RESEARCH ACTION TAKEN HENRY & DEGRAFF, P.S. PROVIDED AUTH LTR & REQUESTED TO RESCIND THE FC SALE AS THEY BELIEVED THATTHE FC WAS COMPLETED ON THE PROP IS INVALID. INFORMED THEM THAT THE AUTH LTR DOES NOT HAVE EXECUTOR'S SIGN ON IT. THEREFORE UNABLE TO SHARE INFO WITH THEM.
Customer Service	12/19/2019 10:16:02 AM	KBS	RESACT		RESEARCH ACTION TAKEN PATH FOR LTTER: M: OCWEN-PHH RESEARCH TEAM LETTER QC SUBMITTED FOR QC 11. DECEMBER 2019 DECEMBER 19, 2019 7091305107 NEW
Customer Service	12/19/2019 2:25:55 AM	KRS	RESACT		RESEARCH ACTION TAKEN HENRY & DEGRAFF, P.S. PROVIDED AUTH LTR & REQUESTED TO RESCIND THE FC SALE AS THEY BELIEVED THAT THE FC WAS COMPLETED ON THE PROP IS INVALID INFORMED THEM THAT THE AUTH LTR DOES NOT HAVE EXECUTOR'S SIGN ON IT. THEREFORE UNABLE TO SHARE INFO WITH THEM
Task Tracking	12/19/2019 2:20:11 AM	KRS		RESA04	LETTER PATH- M: OCWEN-PHH RESEARCH TEAM LETTER QC SUBMITTED FOR QC 11. DECEMBER 2019 DECEMBER 15, 2019 7091305107
Task Tracking	12/19/2019 2:20:02 AM	KRS		RESP04	PROCESSING TASK CLOSED
Task Tracking	12/13/2019 4:57:59 AM	SHS		RESP04	M: OCWEN-PHH RESEARCH TEAM IMAGING OCWEN-PHH RESEARCH FAXES-ALLOCATION RESEARCH FAX DECEMBER 2019 12-12-2019 MBS RESEARCH FAX HEMANT
Task Tracking	12/13/2019 4:57:42 AM	SHS		CSMINQ	PATH

Collection	12/12/2019 3:52:24 PM	7BJ			INBOUND UA3P VERIF. COMPLETE CONTACT-ON PLAN
Collection	12/12/2019 3:52:24 PM	7BJ			UNATH 3RD PARTY- CALLED- LAWYWER- WANTED INFO REGARDING LOAN- ADVISED UNABLE TO ASSIT- GAVE APPROPRIATE FAX NUMBER TO- GIVE FOR APPROPRIATE
Customer Service	12/12/2019 3:51:46 PM	IV2	NEPSIV		IVR / PHONE MENUS SYSTEM AUTHENTICATED IN IVR - LOAN NUMBER: 7091305107 INTERACTION ID: 9455165A-C5D7-4D73-A117-6C1CC60C14C5 CONTACT POINT: +18004498767 A NI: +12067779980 ON 12/12/2019 15:41
Customer Service	11/13/2019 1:55:19 PM	PQ3	CASUPD		ERM CANNOT HANDLE ESCALATION, REFERRED TO PROPER TT U3P DAVID MILLER DISPUTED THAT REP COLD X-RD HIM TO ME; ADV NEED TO CONNECT TO US REP FOR ASSISTANCE, WHILE ON HOLD LINE GOT D/C , CANT CALL BACK NO PH# PROVIDED
Collection	11/13/2019 1:37:19 PM	7EA			DELQ STAT = REASON FOR DELQ = 029
Collection	11/13/2019 1:37:19 PM	7EA			INBOUND A3P NO ARRANGEMNT MADE 'CLOSING PENDING
Collection	11/13/2019 1:37:19 PM	7EA			AUTH 3RD PARTY HAD QUESTIONS REGARDING SALE OF POPE RTY
Customer Service	11/13/2019 1:17:38 PM	50K	DLDPAS		DLD PROCESSED SCRIPT INVOICE PAID FROM 01T19 IN THE AMOUNT OF \$9427.47 APPROVED BY VISWANATH.C FOR AUCTION.COM PAYMENT ON INVOICE# ARI0305628
Customer Service	10/29/2019 3:26:45 PM	5V1	MNINVA		MANUAL INVOICE APPROVED FIRM NAME: AUCTION.COM INVOICE# ARI0305628 INVOICE AMOUNT: \$9427.47 INVOICE DATE: 10/04/2019 01T19 AUCTIONEERS FEE 13/09/2019 \$9427.47 SUBJECT LINE: AUCTION.COM INVOICES/BACKUP - 10.04.19"
Hazard Insurance	10/25/2019 10:51:30 AM	4E4			LOAN PIF ADJ CODE SET: H3
Customer Service	10/18/2019 2:49:16 PM	IV2	REM2PE		CIV EMAIL UPDATE REQU BRWR 2; PENDING CONFIRMATION ISRANINEMAIL ADDRESS UPDATE REQUESTED ON 10/18/2019 14:33
Customer Service	10/15/2019 12:34:07 AM	5V0	INVECL		APPROVED
Customer Service	10/15/2019 12:33:41 AM	5V0	FCINVA		2202436 MCCARTHY & HOLTHUS, LLP \$355.00
Customer Service	10/11/2019 6:35:07 PM	RRU	PRGRQX		PROPERTY REGISTRATION REQUEST CANCELLED
Real Estate Tax	10/10/2019 11:38:23 AM	37J	TAXU01		TAX DEPARTMENT GENERAL COMMENTS LOAN REPORTED IN TAR DATED 100719, NO TAR PAYMENT GENERATED AS THERE IS A FC 8 - STOP, NO PAYMENTS REQUIRED
Task Tracking	10/04/2019 3:50:31 AM	KM4		REJP01	REASON FOR DELETE: CANCEL CSMINQ/RESP01 AS ONLINE LETTER ALREADY SENT.
Task Tracking	10/04/2019 3:50:21 AM	KM4		CSMINQ	REASON FOR DELETE: CANCEL CSMINQ/RESP01 AS ONLINE LETTER ALREADY SENT.
Task Tracking	10/03/2019 4:01:28 AM	BD1		SLMSI	MISSING LETTER SEND
Customer Service	10/03/2019 3:57:00 AM	BD1	SLDCQC		DOCS/FILE PASSED TO QC REP FOR QUALITY CONTROL
Customer Service	10/02/2019 5:15:47 AM	543	FCINVA		FORECLOSURE INVOICE APPROVED INVOICE #: 2197669 INVOICE AMT: 360 FIRM: MCCARTHY & HOLTHUS, LLP
Customer Service	10/02/2019 12:08:45 AM	KSN	RESACT		RESEARCH ACTION TAKEN PTH:M: OCWEN-PHH RESEARCH TEAM LETTER QC SUBMITTED FOR QC 8, SEPTEMBER 2019 SEPTEMBER 20, 2019 7091305107
Customer Service	10/02/2019 12:07:44 AM	KSN	RESACT		RESEARCH ACTION TAKEN M: OCWEN-PHH RESEARCH TEAM LETTER QC SUBMITTED FOR QC 8, SEPTEMBER 2019 SEPTEMBER 20, 2019 7091305107
Customer Service	10/02/2019 12:07:31 AM	KSN	RESACT		RESEARCH ACTION TAKEN M: OCWEN-PHH RESEARCH TEAM LETTER QC SUBMITTED FOR QC 8, SEPTEMBER 2019 SEPTEMBER 20, 2019 7091305107
Customer Service	09/26/2019 1:48:07 PM	KRT	RESACT		RESEARCH ACTION TAKEN REFER RSHCAN COMMENTS.
Customer Service	09/26/2019 1:33:42 PM	KM1	RSHCAN		RESEARCH CASE CLOSED WITHOUT RESPONSE LETTER WE RECEIVED BELOW INQUIRY ON 09/19/2019 STATING THAT THE CONFIRM SII IS NOT REFLECTING ON THE ACCOUNT. ACCORDING TO INQUIRY ON 09/20/2019, WE SENT A LETTER SPI28D REQUESTING THE SII DOCUMENTS.
Customer Service	09/24/2019 2:21:41 PM	(S0)			X NELSON - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: THIRD PARTY FUNDS RECEIVED AND APLIED BY CLIENT, COMPLETED ON 09/24/2019
Customer Service	09/24/2019 2:21:00 PM	(S0)			X NELSON - USER HAS COMPLETED THE TOTALDEBT DATA FORM WITH THE FOLLOWING ENTRIES: CLAIM NEEDED?: YES-NO MORTGAGE INSURANCE
Customer Service	09/24/2019 2:18:01 PM	5PN	TPRLIS		NOTIFIED CASH TEAM FROM FUNDS RECEIVED IAO \$188,549.34, UTILIZE FUNDS IAO \$187,834.34 TOWARDS 3RD PARTY PAYOFF AND HOLD THE REMAINING FUNDS IAO \$715.00 IN MS AS THESE ARE PENDING ATTORNEY FEES AND COST YET TO BE APPROVED BY INVOICING TEAM PHH IS NOT SERVICING 2ND LIEN SALE PROCEEDS HAS BEEN IMAGED IN VIEW DOCS
	09/24/2019				

Collection	2:07:05 PM	7BB			INBOUND A3P NO ARRANGEMNT MADE
Collection	09/24/2019 2:07:05 PM	7BB			7BB IBC A3P DAN HOWARD ASKED IF WE WOULD RESCIND THE FC, SAID WE HAVE TO LEGALLY, SARAH HOOVER IS PROPER OWNER, GAVE NUMBER FOR ATTRNY
Collection	09/24/2019 2:02:41 PM	DCP			MICHAEL 7BB DAN HOURWARD STS 3P WAS SUPPOSED TO ACQ UIRE HOME AND WE FCL INCORRECTLY NOT SURE IF AUTH AD V IF AUTH IN MASI ADD4 CONTINUE AND REFER TO ATTY
Collection	09/24/2019 1:31:46 PM	7EE			INBOUND A3P
Collection	09/24/2019 1:31:46 PM	7EE			A3PTY CALLED FOR FOR POC/COULD NOT TRN CALL/PROVIDE D CONTACT INFO
Customer Service	09/24/2019 7:44:55 AM	5XB	FCNOTE		FORECLOSURE NOTE WORKED ON THE FC SCRA ELIGIBILITY REVIEW DAY AFTER SALE PROCESS RAIL - CLOSE THE PROCESS RAIL
Task Tracking	09/24/2019 7:22:43 AM	81B	LMMTRC	LMMTRL	MOD TRLNG DOCS EVAL COMPLETED
Task Tracking	09/24/2019 7:22:06 AM	81B		SLLMSI	NAME : LEO HOOVER RELATIONSHIP : FATHER-IN-LAW MAILING ADDRESS : 18205 106TH ST E BONNEY LAKE WA 98391 8137
Task Tracking	09/24/2019 7:21:25 AM	81B		SLLMSI	NAME : LEO HOOVER RELATIONSHIP : FATHER-IN-LAW MAILING ADDRESS : 18205 106TH ST E BONNEY LAKE WA 98391 8137
Customer Service	09/23/2019 12:19:01 PM	(S0			X NELSON - SYSTEM UPDATED FOR THE FOLLOWING EVENT:USER HAS REPROJECTED THE STEP THIRD PARTY FUNDS RECEIVED AND APPLIED BY CLIENT TO 9/28/2019 12:00:00 AM. REASON: OTHER. COMMENTS: 3RD PARTY FUNDS HAS BEEN RECEIVED AND POSTED ON REO DB - PENDING REVIEW FOR LIQUIDATION. DUE DATE PUSHED FORWARD FROM WEEKEND OR HOLIDAY TO NEXT AVAILABLE BUSINESS DAY. DATE MOVED FROM 9/28/2019 TO 9/30/2019.. STATUS: ACTIVE, APPROVAL NOT REQUIRED.
Customer Service	09/23/2019 11:38:59 AM	KCL	CS3PAC		THIRD PARTY AUTHORIZATION COMPLETE ELITE LEGAL NETWORK, INC. 14600 GOLDEN WEST STREET, SUITE A101 WESTMINSTER, CA 92683 PHONE: 8884519222 FAX: 8884304111
Customer Service	09/23/2019 3:22:51 AM	527	LMDOCC		LM DOC INTAKE REVIEW COMPLETED
Task Tracking	09/23/2019 3:22:27 AM	527	NOTE	SP128D	LOAN UPDATED DUE TO NOTE AUDIT IDESK DOC ID #2394353968,2394670777
Task Tracking	09/23/2019 3:21:30 AM	527	NOTE	A3PREQ	LOAN UPDATED DUE TO NOTE AUDIT RECEIVED THIRD PARTY AUTHORIZATION IDESK DOC ID #2394351088
Task Tracking	09/23/2019 3:21:12 AM	527	SHCCAR	A3PREQ	AUTHORIZATION TO DISCLOSE FORM RECEIVED
Task Tracking	09/23/2019 3:21:06 AM	527	LMMTRR	LMMTRL	MOD TRLNG DOCS SENT FOR REVIEW
Customer Service	09/21/2019 3:26:39 AM	50F	FCINVA		FORECLOSURE INVOICE APPROVED INVOICE 2203212 FIRM MCCARTHY & HOLTHUS, LLP AMOUNT \$42.70
Task Tracking	09/21/2019 2:05:15 AM	5J4	LMMDIC	LMMNDI	MOD NEW APP EVAL COMPLETED
Task Tracking	09/20/2019 4:41:18 PM	9DN	LMDOCI	LMDOCI	LOSS MIT DOCUMENT IMAGED
Customer Service	09/20/2019 4:04:40 PM	K1S	CS3PAC		THIRD PARTY AUTHORIZATION COMPLETE AUTH DETAILS ALREADY UPDATED. BELOW ARE CONTACT DETAILS OF ATP. ELITE LEGAL NETWORK 14600 GOLDEN WEST STREET, SUITE A101 WESTMINSTER, CA 92683 PHONE: 888-451-9222 FAX: 888-430-4111
Task Tracking	09/20/2019 3:41:09 PM	9YQ	LMDOCR	LMDOCR	LOSS MIT DOCUMENT RECEIVED
Customer Service	09/20/2019 6:34:53 AM	527	LMDOCC		LM DOC INTAKE REVIEW COMPLETED
Task Tracking	09/20/2019 6:34:37 AM	527	NOTE	SP128D	LOAN UPDATED DUE TO NOTE AUDIT IDESK DOC ID #2394353968
Task Tracking	09/20/2019 6:34:16 AM	527	SP128D	SP128D	DECEASED BORROWER-POTENTIAL SH LTR SENT FOR DOCS
Task Tracking	09/20/2019 6:33:38 AM	527	NOTE	A3PREQ	LOAN UPDATED DUE TO NOTE AUDIT RECEIVED THIRD PARTY AUTHORIZATION IDESK DOC ID #2394354109
Task Tracking	09/20/2019 6:33:22 AM	527	SHCCAR	A3PREQ	AUTHORIZATION TO DISCLOSE FORM RECEIVED
Task Tracking	09/20/2019 6:32:55 AM	527	LMMNDR	LMMNDI	MOD NEW APP SENT FOR REVIEW
Customer Service	09/20/2019 5:28:30 AM	KSN	RESACT		RESEARCH ACTION TAKEN ISSUE: AUTHORIZATION REQUEST RECEIVED. ACTION TAKEN: AUTHORIZATION ALREADY UPDATED. LTR ADDRESSED TO EXECUTOR UPDATED IN MASI/ADD4, AS BORR IS DECEASED.
Task	09/20/2019				SUBMITTED FOR APPROVAL:M: OCWEN-PHH RESEARCH TEAM LETTER QC SUBMITTED FOR QC 8. SEPTEMBER 2019

Tracking	5:27:32 AM	KSN		RESA01	SEPTEMBER 20, 2019 7091305107
Task Tracking	09/20/2019 4:06:28 AM	9RV	LMDOCI	LMDOCI	LOSS MIT DOCUMENT IMAGED
Customer Service	09/20/2019 1:25:17 AM	BDZ	RSHADD		RESEARCH-ADDITIONAL CORRESPONDENCE FOR OPEN CASE M:\OCWEN-PHH RESEARCH TEAM\IMAGING OCWEN-PHH RESEARCH\FAXES-ALLOCATION\RESEARCH FAX\09-19\09-19 MBS HELOC\VERONICA
Customer Service	09/20/2019 1:15:42 AM	S2U	RSHINQ		INQUIRY/REQUEST RECEIVED FROM CONTACT CENTER
Task Tracking	09/20/2019 12:23:07 AM	9V2	LMDOCR	LMDOCR	LOSS MIT DOCUMENT RECEIVED
Collection	09/19/2019 8:19:29 PM	7MK			OUTBOUND RPC QUALITY RPC
Collection	09/19/2019 8:19:29 PM	7MK			OPEN CSRESC TSK TO RESEARCH SII ISSUE IN ASSIGNING SIIBNK TO ACCT.
Task Tracking	09/19/2019 8:15:48 PM	7MK		CSRESE	B: IS DECEASED, MS HOOVER IS SII, SHE HAS FILED BNK HOWEVER NOT SEEN AS SII, SEE TSK NEWBNK. MS HOOVER WILL FAX RELEVANT DOCS TO RESEARCH. PLEASE LET HER KNOW WHAT ADDITIONAL DOCS SHE REQUIRES. HOME WAS FORC AND SHE WOULD LIKE FORC RESCINDED. BEST NUMBER TO REACH HER IS: 253.677.3832
Collection	09/19/2019 7:40:00 PM	TFH			OUTBOUND ATMP CUSTOMER HUNG UP
Customer Service	09/19/2019 4:50:59 PM	5HX	INVRVE		INVOICE REVIEW EXTERNAL PLEASE ADVISE AS WE HAVE ALREADY PAID \$1275 AND REMAINING WE CAN PAY ONLY \$225 BUT THE INVOICE IS SUBMITTED FOR \$285. INVOICE NUMBER: 2202436 VENDOR MCCARTHY & HOLTHUS, LLP INVOICE TOTAL: \$355.00
Customer Service	09/19/2019 4:43:44 PM	2DR	DLDCHK		CHECK RECEIVED AND IDENTIFIED IN DLD CHECK #24457 IAO \$42.70 ENTERED INTO THE REO DATABASE
Collection	09/19/2019 1:43:28 PM	7MK			INBOUND A3P QUALITY RPC CONTACT-ON PLAN
Collection	09/19/2019 1:43:28 PM	7MK			A3P, MS HOOVER/MR HOWARD-LEGAL NETWORK IND BNK FILE D 9SEP, FORC SALE 13SEP SHOULD BE RESCINDED. ADV BN K TSK OPND, CALL BACK MONDAY.
Task Tracking	09/19/2019 1:36:56 PM	7MK		NEWBNK	PETITIONER: SARAH HOOVER DATE FILED: 09/09/19 CHAPTER: 13 CASE NUMBER: 19-42890-MJH DISTRICT AND STATE: WESTERN DISTRICT OF WASHINGTON ATTORNEY NAME: PRO SE ATTY CONTACT INFO: SARAH HOOVER/KEN HOWARD-LEGAL-N
Customer Service	09/19/2019 12:45:55 PM	BGS	CG3PTY		UNAUTHORIZED THIRD PARTY CALL NOAU DAN HOWARD FROM ELITE LEGAL NETWORK CALLED SAYS HAS SENT THE AUTHORIZATION SO INFORMED TO WAIT 10 BUSINESS DAYS FOR IT TO BE UPDATED.
Customer Service	09/18/2019 12:10:10 PM	RRU	PRGRQV		PROPERTY REGISTRATION REQUEST SENT FOR VENDOR REVIEW
Customer Service	09/17/2019 7:26:39 PM	(S0)			BOGDAN PETROVICI - USER HAS COMPLETED THE REVIEW OF SCRA ELIGIBILITY DATA FORM WITH THE FOLLOWING ENTRIES: DOES BORROWER(S) QUALIFY UNDER SCRA GUIDELINES?: : NO IS OR WAS BORROWER(S) ACTIVE DUTY?: : NO ACTIVE DUTY START DATE: : HAS BORROWER BEEN DISCHARGED?: : NOT APPLICABLE DISCHARGE DATE: : IS BORROWER ACTIVE IN BANKRUPTCY?: : NO DOES THE BANKRUPTCY AFFECT THE LOAN?: : NO UPLOAD SCRA REVIEW AND BANKRUPTCY PACER DOCUMENTS: : SOLDIERS AND SAILORS
Customer Service	09/17/2019 7:26:38 PM	(S0)			BOGDAN PETROVICI - (CONT) - FILENAME UPLOADED: 7091305107.PDF ARE ANY BORROWERS DECEASED?: : YES
Customer Service	09/17/2019 3:36:41 PM	(S0)			JAYANTH S N - SYSTEM UPDATED FOR THE FOLLOWING EVENT: USER HAS REPROJECTED THE STEP THIRD PARTY FUNDS RECEIVED AND APPLIED BY CLIENT TO 9/23/2019 12:00:00 AM. REASON: OTHER. COMMENTS: FUNDS HAVE BEEN RECEIVED AWAITING CASHIERING TEAM TO LOCATE THE FUNDS. STATUS: ACTIVE, APPROVAL NOT REQUIRED.
Customer Service	09/17/2019 1:52:24 PM	(S0)			ABILASH N J - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: NOTIFY INVESTOR OF SALES RESULTS, COMPLETED ON 09/16/2019
Customer Service	09/17/2019 1:52:23 PM	(S0)			503202 - NOTIFIED INVESTOR OF SALE RESULTS. NOTIFY INVESTOR OF SALES RESULTS - 9/16/2019 12:00:00 AM
Collection	09/17/2019 1:20:00 PM	7RS			MIL NONACTIVE
Customer Service	09/17/2019 12:42:00 PM	(S0)			CECILIA STORNO - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: THIRD PARTY FUNDS RECEIVED/ SENT TO CLIENT, COMPLETED ON 09/17/2019
Customer Service	09/17/2019 12:41:59 PM	(S0)			CECILIA STORNO - USER HAS COMPLETED THE F5 FUNDSRCVD DATA FORM WITH THE FOLLOWING ENTRIES: HUDI OR DISTRIBUTION OF FUNDS UPLOADED TO NIE?: : TRUE SHERIFFS DEED OBTAINED AND UPLOADED TO NIE?: : FALSE COPY OF CHECK UPLOADED TO NIE?: : TRUE COMMENTS: : O/S FEES & COSTS: \$715.00 TRACKING NUMBER: : FEDEX# 7762 5496 3167 CHECK AMOUNT: : 188549.34
Customer Service	09/17/2019 2:48:39 AM	SHS	RESACT		RESEARCH ACTION TAKEN ADDITIONAL CORRESPONDENCE SAVED IN: M:\OCWEN-PHH RESEARCH TEAM\IMAGING OCWEN-PHH RESEARCH\FAXES-ALLOCATION\RESEARCH FAX\09-16\MBS HELOC 09-16\HEMANT
Task Tracking	09/16/2019 5:41:50 PM	8H0		NEWBNK	BK MODULE CANNOT BE OPENED AS THE BORROWERS DETAILS DO NOT MATCH WITH BK FILER'S DETAILS AND THERE ARE NO SCHEDULES TO VERIFY BK FILER'S INTEREST IN OUR PROPERTY. PLEASE PROVIDE US THE HEIR SHIP DOCUMENTS OR THE LINKING DOCUMENTS WHERE THE BORROWER IS INTERESTED IN THE PROPERTY.
Customer Service	09/16/2019 4:29:46 PM	(S0)			CORNELIU BUIUM - USER HAS COMPLETED THE REVIEW OF SCRA ELIGIBILITY DATA FORM WITH THE FOLLOWING ENTRIES: DOES BORROWER(S) QUALIFY UNDER SCRA GUIDELINES?: : NO IS OR WAS BORROWER(S) ACTIVE DUTY?: : NO ACTIVE DUTY START DATE: : HAS BORROWER BEEN DISCHARGED?: : NOT APPLICABLE DISCHARGE DATE: : IS BORROWER ACTIVE IN BANKRUPTCY AND DOES IT AFFECT THIS LOAN?: : NO UPLOAD SCRA REVIEW AND BANKRUPTCY PACER DOCUMENTS: : SOLDIERS AND SAILORS

Customer Service	09/16/2019 4:29:45 PM	(S0)			CORNELIU BUIUM - (CONT) - FILENAMEUPLOADED:7091305107 SCRA.PDF ARE ANY BORROWERS DECEASED?: : YES
Customer Service	09/16/2019 2:13:14 PM	(S0)			JESSICA KERST - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: ATTORNEY FINAL INVOICE, COMPLETED ON 09/16/2019
Collection	09/16/2019 11:37:40 AM	DJP			INBOUND UA3P
Collection	09/16/2019 11:37:40 AM	DJP			T U3P DAN HOWARD FROM THE LEGAL NETWORK CHECK STATUS OF THE MOD.APOLOGIZED NOT YET SHOW AUTH ON FILE. PROVD AUTH FAX NUMBR AND TAT.WL TRY GET VERBAL AUTH
Customer Service	09/16/2019 11:08:53 AM	5BW	FCBIDA		SALE RESULTS MANUALLY UPDATED SALE AMOUNT: : 356000.00 PROPERTY SOLD TO: : 3RD PARTY SALE SALE COMMENTS: : IH6 PROPERTY WASHINGTON, L.P., A DELAWARE LP
Task Tracking	09/14/2019 2:48:51 AM	80K	LMBTRC	LMBTRL	MOD PORTAL TRNG EVAL CMLTD
Task Tracking	09/14/2019 2:48:34 AM	80K		SLLMSI	NAME OF PARTY ASSUMING THE LOAN:SARAH HOOVER RELATIONSHIP TO THE BORROWER: DAUGHTER MAILING ADDRESS:18205 106TH ST E BONNEY LAKE WA 98391-8137
Foreclosure	09/13/2019 4:45:22 PM	(S0)			HAZEL GARCIA - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: SALE HELD, COMPLETED ON 09/13/2019
Foreclosure	09/13/2019 4:45:21 PM	(S0)			31340 - SALE HELD - 9/13/2019 12:00:00 AM
Foreclosure	09/13/2019 4:45:19 PM	(S0)			HAZEL GARCIA - USER HAS COMPLETED THE F55 SALERESULTSWA DATA FORM WITH THE FOLLOWING ENTRIES: SALE AMOUNT: : 356000.00 PROPERTY SOLD TO: : 3RD PARTY SALE SALE COMMENTS: : IH6 PROPERTY WASHINGTON, L.P., A DELAWARE LP
Foreclosure	09/13/2019 2:08:06 PM	(S0)			HAZEL GARCIA - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: FINAL TITLE CLEAR, COMPLETED ON 09/13/2019
Task Tracking	09/13/2019 1:31:03 PM	XBW		SKPTRC	SKIP HYGIENE (CLOSE TASK AS VALID PHONE NUMBER PRESENT)
Collection	09/13/2019 1:29:21 PM	XBW			OUTBOUND-A3P SKIP PHONE LOCATED *SKIP ACCOUNT
Collection	09/13/2019 1:29:21 PM	XBW			SKIP HYGIENE (CLOSE TASK AS VALID PHONE NUMBER PRESENT)
Collection	09/13/2019 1:29:41 PM	XBW			EX SARAH HOOVER STATED VALID #.
Task Tracking	09/13/2019 7:59:16 AM	KM4		A3PREQ	REASON FOR DELETE: BORROWER IS DECEASED . RESP01 IS OPENED FOR AUTHORIZATION
Customer Service	09/13/2019 7:46:14 AM	70Z	SCRCKN		SCRA - NOT ACTIVE AND NOT APPROVED
Task Tracking	09/13/2019 4:00:05 AM	KSN		CSMINQ	THIRD PARTY AUTHORIZATION RECEIVED AND UPLOADED TO IDESK UNDER SERVICING/3RD PARTY AUTHORIZATION
Collection	09/12/2019 7:32:02 PM	0SO			T UNAUT 3PTY STAT UPDATE CMLTE CONTACT-ON PLAN
Collection	09/12/2019 7:32:02 PM	0SO			A3P SARAH HOOVER CALL REGARDING FC SALE AND SHE FILED BANKRUPTCY- NBID SSI CONF IS NOT NOT UPDATED WITH AS APPROVED- ADVISED CANNOT DISCUSSED FILE
Collection	09/12/2019 3:40:27 PM	9H9			INBOUND A3P
Collection	09/12/2019 3:40:27 PM	9H9			CUST STATED SHE SENT BK INFO AND WANTS TO MAKE SURE WE RECEIVED IT - ADV INFO UPDATED TODAY TO GET FC PLACED ON HOLD
Customer Service	09/12/2019 3:34:37 PM	Z51	CGINTD		TRANSFER TO INTERNAL DEPARTMENT A3P CI, SARA HOOVER. ASSIST BY AMIT 07L TRANS CALL TO INB-ONS ALYSSA
Customer Service	09/12/2019 3:34:00 PM	07I	CCALQU		ANSWERED QUESTION ON THE ASSIST LINE CALLER WANTED TO CHECK WHERE TO TRANSFER THE CALL SINCE THE ACCOUNT IS IN FC. INFORMATION GIVEN AS PER CMS THAT THE CALL CAN BE TRANSFERRED TO INB ONS (CALLER WAS FROM CS - MTL; FOLLOWED CMS AS CS - MTL TO GIVE THE INFORMATION)
Customer Service	09/12/2019 3:28:36 PM	S4Z	CGINTD		TRANSFER TO INTERNAL DEPARTMENT TRANSFERED CALL DUE TO ONSHORE RESTRICTED STATE
Task Tracking	09/12/2019 12:40:14 PM	7UF		NEWBNK	SARAH HOOVER FILED FOR BK CASE #19-42890-MJH JUDGE MARY JO HESTON. CH 13 FILED ON 9.9.19
Customer Service	09/12/2019 11:32:11 AM	5WJ	LMDOCC		LM DOC INTAKE REVIEW COMPLETED
Task Tracking	09/12/2019 11:32:08 AM	5WJ	LMBTRR	LMBTRL	MOD PORTAL TRNG DOCS REVIEW
Task	09/12/2019 6:10:30	9RV	LMDOCI	LMDOCI	LOSS MIT DOCUMENT IMAGED

Tracking	AM				
Task Tracking	09/12/2019 3:19:09 AM	9EV	LMDOCR	LMDOCR	LOSS MIT DOCUMENT RECEIVED
Task Tracking	09/11/2019 4:57:50 PM	XCF		SKPTRC	CLOSE TASK AS VALID PHONE NUMBER PRESENT
Collection	09/11/2019 4:57:24 PM	XCF			OUTBOUND-A3P SKIP PHONE LOCATED 'SKIP ACCOUNT
Collection	09/11/2019 4:57:24 PM	XCF			'SKIP HYGIENE EXERCISE' - PHONE NUMBERS FORMAT CORR ECTION, PHONE NUMBER 253-677-3832 FOUND TO BE ACTIVE MOVED FROM OTHER TO LOANMASI PHONE FIELD.
Foreclosure	09/10/2019 2:10:41 PM	(S0			BOGDAN PETROVICI - SYSTEM UPDATED FOR THE FOLLOWING EVENT: USER HAS REPROJECTED THE STEP FINAL TITLE CLEAR TO 9/13/2019 12:00:00 AM. REASON: OTHER. COMMENTS: WAITING FOR SALE DATE DOWN. . STATUS: ACTIVE, APPROVAL NOT REQUIRED.
Foreclosure	09/10/2019 12:44:38 PM	(S0			BOBBIE RADCLIFF - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: COUNSEL ACKNOWLEDGED RECEIPT OF 7 DAY HAMP COMPLETED - PROCEED WITH FC, COMPLETED ON 09/10/2019
Task Tracking	09/10/2019 2:29:33 AM	9V2		A3PREQ	THIRD PARTY AUTHORIZATION RECEIVED AND UPLOADED TO IDESK UNDER SERVICING/3RD PARTY AUTHORIZATION
Task Tracking	09/10/2019 2:29:21 AM	9V2	SHCCAR	A3PREQ	AUTHORIZATION TO DISCLOSE FORM RECEIVED
Task Tracking	09/10/2019 2:28:22 AM	9V2	NLDOCI	NLMDOC	NON LOSS MITIGATION RELATED DOCUMENTS IMAGED
Task Tracking	09/10/2019 2:28:20 AM	9V2	NLDOCR	NLMDOC	NON LOSS MITIGATION RELATED DOCUMENTS RECEIVED
Foreclosure	09/09/2019 2:54:43 PM	(S0			ANDREI OLTEAN - SYSTEM UPDATED FOR THE FOLLOWING EVENT: USER HAS CREATED A PROCESS-LEVEL ISSUE FOR THIS LOAN.ISSUE TYPE: FC - UPDATED TITLE REQUEST, ISSUE COMMENTS: PLEASE PROVIDE TITLE DATE DOWN FORTHIS LOAN. STATUS: ACTIVE
Collection	09/06/2019 11:55:16 PM	***			ORIGINAL OWNER CONDITION ON 090519 ALTISC
Customer Service	09/05/2019 6:54:41 AM	70X	C07DAY		7 DAY CERTIFICATION COMPLETED
Customer Service	09/05/2019 6:54:39 AM	70X	SFSALE		COMPLETED HAMP REVIEW PROCEEDING TO SALE
Customer Service	09/05/2019 6:54:37 AM	70X	UDELAY		UNCONTROLLABLE DELAY-30 DAY PRE-FORECLOSURE REVIEW
Customer Service	09/05/2019 6:54:33 AM	70X	C30DAY		30 DAY CERTIFICATION COMPLETED
Customer Service	09/05/2019 6:54:30 AM	70X	TDPASS		30 DAY CERTIFICATION COMPLETE:PASS
Foreclosure	09/04/2019 12:21:34 PM	(S0			KAYLENE WAITE - OMITTED FROM REINSTATEMENT \$247.00PROPERTY INSPECTIONS, AS PER THE JORDAN DECISION THESE ARE NON-RECOVERABLE.
Foreclosure	09/04/2019 12:19:56 PM	(S0			KAYLENE WAITE - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: REINSTATEMENT LETTER SENT TO REQUESTOR AND BROWSED, COMPLETED ON 09/04/2019
Foreclosure	09/04/2019 12:19:55 PM	(S0			KAYLENE WAITE - USER HAS COMPLETED THE REINSTATEMENTLETTER DATA FORM WITH THE FOLLOWING ENTRIES: REINSTATEMENT LETTER UPLOADED: : WA-18-835092-SW SULEIMAN REINSTATEMENT QUOTE (94201982641AM).PDF
Foreclosure	09/04/2019 11:58:06 AM	(S0			CHRISTY YOUNG - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: FIRM CERTIFIES THAT ALL REQUIRED FORECLOSURE NOTICES WERE SENT TO THE BORROWER, COMPLETED ON 09/04/2019
Collection	09/04/2019 11:23:23 AM	0SO			OUTBOUND ATMP NO MESSAGE LEFT CONTACT-ON PLAN
Collection	09/04/2019 11:23:23 AM	0SO			RETURNED CALL TO SARAH HOOVER AT 2536773832 LVM
Foreclosure	09/03/2019 4:30:34 PM	(S0			STEPHANIE NABER - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: REINSTATEMENT DATA RECEIVED BY ATTORNEY, COMPLETED ON 09/03/2019
Foreclosure	09/03/2019 4:30:33 PM	(S0			STEPHANIE NABER - USER HAS COMPLETED THE REQUEST TYPE DATA FORM WITH THE FOLLOWING ENTRIES: REQUESTTYPE: : EXTERNAL QUOTE REQUEST - EXTERNAL USE
Foreclosure	09/03/2019 8:55:52 AM	(S0			ANGELA MASHBURN - INTERCOM MESSAGE: / READ: 9/3/2019 8:55:01 AM / FROM: JANGAM, RABI / TO: MASHBURN, ANGELA; / CC: / INTERCOM TYPE: GENERALUPDATE / SUBJECT: ISSUE REQUEST /
Foreclosure	09/03/2019 5:03:40 AM	(S0			CUSTOMDEV DMC - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: REINSTATEMENT DATA SENT TO ATTORNEY, COMPLETED ON 09/03/2019
Foreclosure	09/03/2019 4:24:05 AM	(S0			RABI JANGAM - SYSTEM UPDATED FOR THE FOLLOWING EVENT: USER HAS ENDED THE ISSUE ASSOCIATED WITH THIS LOAN. ISSUE TYPE: REINSTATEMENT QUOTE REQUEST. COMMENTS: REINSTATEMENT QUOTE REQUEST SUBMITTED .
	09/03/2019				

Foreclosure	4:23:51 AM	(S0)			RABI JANGAM - SYSTEM UPDATED FOR THE FOLLOWING EVENT: USER HAS APPROVED THE ISSUE. ISSUE TYPE: REINSTATEMENT QUOTE REQUEST. STATUS: ACTIVE, APPROVED.
Foreclosure	09/03/2019 4:23:50 AM	(S0)			RABI JANGAM - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: REINSTATEMENT QUOTE REQUEST SUBMITTED, COMPLETED ON 9/3/2019 AUTOCLOSE FROM DDF
Foreclosure	09/03/2019 4:23:49 AM	(S0)			RABI JANGAM - USER HAS COMPLETED THE F101 REINSTATED DATA FORM WITH THE FOLLOWING ENTRIES: SPECIAL INSTRUCTIONS: : PLEASE ESCALATE THE SENDING OF THESE FIGURES FOR OUR LEGAL TEAM SALE DATE 09/13/2019 GTD 09/12/2019 PLEASE ALSO PROVIDE BREAKDOWNS FOR ANY AMOUNTS INCLUDED IN THE FIGURES PROVIDED. FAX #619.568.3599 WA FILES: PLEASE DO NOT INCLUDE PROPERTY PRESERVATION AND PROPERTY INSPECTION COSTS AS THESE ARE NON-RECOVERABLE IN THE STATE OF
Foreclosure	09/03/2019 4:23:48 AM	(S0)			RABI JANGAM - (CONT) - WASHINGTON RESTRICTED ESCROW SHOULD NOT BE PART OF REINSTATEMENT QUOTE. SPECIAL INSTRUCTIONS: : OUTSTANDING ATTORNEY FEES: : OUTSTANDING ATTORNEY COSTS: : GOOD THROUGH DATE: : 09/12/2019
Foreclosure	09/03/2019 4:22:49 AM	(S0)			RABI JANGAM - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: MATURITY DATE CONFIRMED, COMPLETED ON 9/3/2019 AUTOCLOSE FROM DDF
Foreclosure	09/03/2019 4:22:48 AM	(S0)			RABI JANGAM - USER HAS COMPLETED THE REIN REQUEST INFO DATA FORM WITH THE FOLLOWING ENTRIES: HAS MATURITY DATE PASSED?: : NO MATURITY DATE: : 08/01/2036
Customer Service	08/30/2019 4:11:26 PM	RRU	PRGRQX		PROPERTY REGISTRATION REQUEST CANCELLED
Customer Service	08/30/2019 3:15:41 PM	WEB			ICW CASE CLOSED: 23176987 CCCMSP CORRESPONDENCE DOCS NOT RECEIVED BY CUSTOMER COMPLAINT ISSUE CLOSED OPENED ESCALATION/WORKFLOW IN SERVICING SYSTEM DATE CLOSED: 08/30/2019
Customer Service	08/30/2019 3:15:40 PM	WEB			ICW CASE OPENED: 23176987 CCCMSP CORRESPONDENCE DOCS NOT RECEIVED BY CUSTOMER REINSTATEMENT QUOTE COMPLAINT TARGET CLOSE DATE: 09/29/2019
Task Tracking	08/30/2019 3:00:43 PM	D2B		SPCBBK	PLEASE CALL SARAH V HOOVER 253 677 3832 SHE HAS BEEN WAITING FOR REINSTATEMENT FIGURES FOR 2 WEEKS.
Collection	08/30/2019 2:59:24 PM	D2B			INBOUND RPC NO ARRANGEMENT MADE
Collection	08/30/2019 2:59:24 PM	D2B			TALKED TO A3P SARAH HOOVER. WAITING FOR REINSTATEMENT QUOTE. WANTS CALLBACK FROM CASE MGR AND A SUPERVISOR
Customer Service	08/30/2019 2:46:23 PM	WEB	CS3VER		AUTHORIZED THIRD PARTY; COMPLETED VERIFICATION VERIFIED SARAH V HOOVER. CUSTOMER TYPE: EXECUTOR OR ADMINISTRATOR OF ESTATE.
Foreclosure	08/30/2019 10:21:16 AM	(S0)			ANGELA MASHBURN - SYSTEM UPDATED FOR THE FOLLOWING EVENT: USER HAS CREATED A PROCESS-LEVEL ISSUE FOR THIS LOAN. ISSUE TYPE: REINSTATEMENT QUOTE REQUEST. ISSUE COMMENTS: URGENT RUSH REQUEST, PLEASE ESCALATE THE SENDING OF THESE FIGURES FOR OUR LEGAL TEAM SALE DATE 09/13/2019 GTD 09/12/2019 PLEASE ALSO PROVIDE BREAKDOWNS FOR ANY AMOUNTS INCLUDED IN THE FIGURES PROVIDED. FAX # 619.568.3599 WA FILES: PLEASE DO NOT INCLUDE PROPERTY PRESERVATION AND PROPERTY INSPECTION
Foreclosure	08/30/2019 10:21:15 AM	(S0)			ANGELA MASHBURN - (CONT) - COSTS AS THESE ARE NON-RECOVERABLE IN THE STATE OF WASHINGTON. STATUS: ACTIVE
Collection	08/29/2019 1:55:29 PM	DCP			CLR NO GUARANTEES BUT N SND IN PC AND POF FOR MANAGEMENT REVIEW. ADV CLR SHE NVR COMPLETED THE ASSUMPT PROC TO ASSUME PROPERTY TO EVEN BE ABLE TO
Collection	08/29/2019 1:55:42 PM	DCP			INITIATE A LM REVIEW ADV ASSUMP NEEDED TO HV BN COMPLT FIRST ADV PER LTR FROM OCWN DTD 05/23/19 MSSIN G ITEMS STS WSN'T AWARE. ADV IF CN FILE BK ADV CL AT
Collection	08/29/2019 1:54:47 PM	DCP			INBOUND RPC
Collection	08/29/2019 1:54:47 PM	DCP			HOOVER#SARAH CIVI STS CLD TO CHECK ON STS OF THE A CCT STS THAT SHE NVR WS GIVEN OPPORTUNITY TO APPLY WITH APP SINCE IT WASN'T SENT
Collection	08/29/2019 1:54:58 PM	DCP			OUT PRIOR TO NOW AND THAT SHE WASN'T ADV OF THE FCL SD 37 DY RULE PRIOR TO DT ARRIVED DV CLR OPT CN R/1 STS IF GTS A OFFER WILL FCL BE PP ADV
Customer Service	08/29/2019 7:30:52 AM	70Z	SCRCKN		SCRA - NOT ACTIVE AND NOT APPROVED
Collection	08/28/2019 8:06:38 PM	0C4			INBOUND RPC QUALITY RPC
Collection	08/28/2019 8:06:38 PM	0C4			ADV A3P SARAH HOOVER THAT WE DO NOT REVIEW PCKGS WITHIN 37 DAYS OF FC SALE DATE- ADV THAT HER RM IS GOING FOR THE DAY
Customer Service	08/28/2019 7:02:23 PM	LEO	SDNPVA		NPVA = \$186804.5517
Collection	08/28/2019 6:10:08 PM	0CS			ELSE THAT CAN BE DONE AT THIS POINT/ ADVSED WILL HAVE RM FOLLOW UP WITH HER UC0CS
Collection	08/28/2019 6:09:10 PM	0CS			ADVSED AUTH OF DENIAL DUE TO FC SALE DATE SHE STATE S HER RM WAS GOING TO PUSH THE APP THRU IF SHE
Collection	08/28/2019 6:09:36 PM	0CS			SENT IN ALL THE DOCS LAST WEEK WHICH SHE DID ADVSED I WOULD NEED TO DEFER TO HER AS THERE IS NOTHING
Collection	08/28/2019 6:02:37 PM	0CS			INBOUND A3P STAT UPDATE COMPLETE CONTACT-ON PLAN

Collection	08/28/2019 5:47:52 PM	0CS			IEC ATP HOOVER#SARAH FOR DOC UPDATE UC0CS
Task Tracking	08/28/2019 4:44:55 PM	6SG		SLLMSI	IF YOU WANT TO CONFIRM SII AND UPDATE DECEASED DETAILS ON THE ACCOUNT SEND US THE DOCUMENT TO MBSESTATEANDTITLECHANGE@MORTGAGEFAMILY.COM OR PROVIDE US WITH THE DOCUMENT ID OF IDESK. ALSO THIRD PARTY AUTHORIZATION DOES NOT FALL UNDER SII PURVIEW.
Foreclosure	08/27/2019 5:10:55 PM	(S0)			NANCY WEIK - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: BIDDING INSTRUCTIONS RECEIVED BY ATTORNEY, COMPLETED ON 08/27/2019
Foreclosure	08/27/2019 3:32:31 PM	(S0)			AJAY CHAURASIYA - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: BIDDING INSTRUCTIONS TO ATTORNEY, COMPLETED ON 08/27/2019
Foreclosure	08/27/2019 3:32:30 PM	(S0)	BID2AT		BID TO ATTORNEY
Foreclosure	08/27/2019 3:32:29 PM	(S0)			451693 - BIDDING INSTRUCTIONS TO ATTORNEY - 8/27/2019 12:00:00 AM
Foreclosure	08/27/2019 3:32:28 PM	(S0)			AJAY CHAURASIYA - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: BID APPROVED, COMPLETED ON 08/27/2019
Foreclosure	08/27/2019 3:32:27 PM	(S0)			451693 - BID APPROVED - 8/27/2019 12:00:00 AM
Foreclosure	08/27/2019 3:30:59 PM	5XA	ABIDST		AUCTION BID SENT BIDSUPPORT TRUSTEE@AUCTION.COM PLEASE FIND THE ATTACHED BID. KINDLY ENGAGE AUCTION.COM SERVICES FOR MARKETING OR TO CONDUCT THE FORECLOSURE SALE PER YOUR STATE GUIDELINES. REFERENCE THE FOOT PRINT PROVIDED IN THE AUCTION.COM ATTORNEY COMMUNICATION FOR DETAILS.
Foreclosure	08/27/2019 3:30:30 PM	5XA	FQCBID		FORECLOSURE QUALITY CHECK DONE ON BID;
Foreclosure	08/27/2019 3:30:28 PM	5XA	BIDFXD		BID FAXED TO F/C ATTORNEY COMMENT BY CHAURAS. BID AMOUNT: 187834.34. SALE DATE: 09/13/2019. ATTORNEY EMAIL ID: WASALE@MCCARTHYHOLTHUS.COM
Foreclosure	08/26/2019 2:59:23 PM	(S0)			KUSH BURTE - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: BID PREPARED, COMPLETED ON 08/26/2019
Foreclosure	08/26/2019 2:57:33 PM	5K2	BICSTC		BID COPY SEND TO CHECKER; SALE DATE: 09/13/2019 MAXIMUM BID: 187834.34
Customer Service	08/23/2019 5:48:03 PM	RRU	PRGRQV		PROPERTY REGISTRATION REQUEST SENT FOR VENDOR REVIEW EMAIL SENT TO ALTS ON 8232019 FILE 2
Collection	08/23/2019 4:18:18 PM	0SO			INBOUND A3P STAT UPDATE CMLPTE CONTACT-USE PREV R
Collection	08/23/2019 4:18:18 PM	0SO			EX SARAH HOOVER ENQUIRED IF DOC SENT WERE RECEIVED ADVISED RECEIVED BUT NOT YET PROCESSED TO FOLLOWUP BY 8.26.19
Foreclosure	08/23/2019 4:08:40 PM	(S0)			ANIL NAIR - SYSTEM UPDATED FOR THE FOLLOWING EVENT: USER HAS REPROJECTED THE STEP BID PREPARED TO 9/3/2019 12:00:00 AM. REASON: OTHER. COMMENTS: FUTURE SALE DATE. STATUS: ACTIVE, APPROVAL NOT REQUIRED.
Task Tracking	08/23/2019 1:11:48 AM	5T8		SLLMSI	RMA RECEIVED IN DOC ID#2306890263
Task Tracking	08/23/2019 1:10:50 AM	5T8	LMBTRC	LMBTRL	MOD PORTAL TRNG EVAL CMLPTE
Foreclosure	08/22/2019 3:59:35 PM	(S0)			STEPHANIE NABER - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: PAYOFF LETTER SENT AND BROWSED INTO NIE, COMPLETED ON 08/22/2019
Customer Service	08/22/2019 7:16:29 AM	81M	LMDOCC		LM DOC INTAKE REVIEW COMPLETED
Task Tracking	08/22/2019 7:16:25 AM	81M	LMBTRR	LMBTRL	MOD PORTAL TRNG DOCS REVIEW
Task Tracking	08/21/2019 10:16:34 PM	9VM	LMDOCI	LMDOCI	LOSS MIT DOCUMENT IMAGED
Collection	08/21/2019 6:30:35 PM	DTB			OUTBOUND-A3P NO ARRANGEMNT MADE
Collection	08/21/2019 6:30:35 PM	DTB			A3P CALLED TO SEE IF THE LOAN ASSISTANCE PACKAGE RECEIVED, ADV IT HAS BEEN RECEIVED, ADV TO CALL BACK BY FRIDAY TO SEE IF DOC ARE NEEDED
Task Tracking	08/21/2019 4:32:47 PM	9YQ	LMDOCR	LMDOCR	LOSS MIT DOCUMENT RECEIVED
Collection	08/20/2019 4:33:08 PM	0AP			FOLLOW UP WITH RM AND SEE IF ANYTHING CAN BE DONE
Collection	08/20/2019 4:32:53 PM	0AP			T AUTH 3 PTY STAT UPDATE CMLPTE CONTACT-USE PREV R
	08/20/2019				

Collection	4:32:53 PM	0AP			IEC A3P EX STATES TOOK A LON TIME FOR INFORMATION OT BE UPDATED NOW F-C SALE GOING TO TRY AND SUBMIT DOCS AND SEE IF CAN BE REVIEWED FOR ASSISTANCE WILL
Task Tracking	08/20/2019 7:14:53 AM	5H4		SLLMSI	NAME OF PARTY ASSUMING THE LOAN:SARAH HOOVER RELATIONSHIP TO THE BORROWER: NA MAILING ADDRESS:18205 106TH ST E BONNEY LAKE WA 98391-8137
Task Tracking	08/20/2019 7:14:19 AM	5H4		SLLMSI	NAME OF PARTY ASSUMING THE LOAN:SARAH HOOVER RELATIONSHIP TO THE BORROWER: NA MAILING ADDRESS:18205 106TH ST E BONNEY LAKE WA 98391-8137
Task Tracking	08/20/2019 7:12:11 AM	5H4		LMPOLT	RECIEVED TRAILING DOCUMENTS
Task Tracking	08/20/2019 7:11:57 AM	5H4	LMPOLT	LMPOLT	MOD TRLNG DOCS SENT FOR REVIEW (PORTAL)
Foreclosure	08/19/2019 11:02:01 AM	(S0)			ANGELA MASHBURN - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: PAYOFF DATA RECEIVED BY ATTORNEY, COMPLETED ON 08/19/2019
Foreclosure	08/19/2019 11:02:00 AM	(S0)			ANGELA MASHBURN - USER HAS COMPLETED THE REQUEST TYPE DATA FORM WITH THE FOLLOWING ENTRIES: REQUESTTYPE: : EXTERNAL QUOTE REQUEST - EXTERNAL USE
Foreclosure	08/19/2019 10:55:34 AM	(S0)			ANGELA MASHBURN - INTERCOM MESSAGE: / READ: 8/19/2019 10:54:39 AM / FROM: USMANI, SALMAN / TO:MASHBURN, ANGELA; / CC: / INTERCOM TYPE: GENERALUPDATE / SUBJECT: ISSUE REQUEST /
Foreclosure	08/17/2019 4:52:40 AM	(S0)			CUSTOMDEV DMC - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: PAYOFF DATA SENT TO ATTORNEY,COMPLETED ON 08/17/2019
Foreclosure	08/16/2019 5:27:49 PM	(S0)			SALMAN USMANI - SYSTEM UPDATED FOR THE FOLLOWING EVENT: USER HAS ENDED THE ISSUE ASSOCIATED WITH THIS LOAN. ISSUE TYPE: PAYOFF REQUEST. COMMENTS: PAYOFF QUOTE REQUEST SUBMITTED .
Foreclosure	08/16/2019 5:27:16 PM	(S0)			SALMAN USMANI - SYSTEM UPDATED FOR THE FOLLOWING EVENT: USER HAS APPROVED THE ISSUE. ISSUE TYPE: PAYOFF REQUEST. STATUS: ACTIVE, APPROVED.
Foreclosure	08/16/2019 5:27:15 PM	(S0)			SALMAN USMANI - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: PAYOFF QUOTE REQUEST SUBMITTED, COMPLETED ON 8/16/2019 AUTOCLOSE FROM DDF
Foreclosure	08/16/2019 5:27:14 PM	(S0)			SALMAN USMANI - USER HAS COMPLETED THE F102 PAYOFF DATA FORM WITH THE FOLLOWING ENTRIES: SPECIAL INSTRUCTIONS: : PLEASE PROVIDE PAYOFF QUOTE. GOOD THROUGH 09/12/2019. PLEASE DO NOT INCLUDE PROPERTY PRESERVATION AND PROPERTY INSPECTION COSTS AS THESE ARE NON-RECOVERABLE IN THE STATE OF WASHINGTON. FAX TO: 6195683599 ATTN: PAYOFF & REINSTATEMENT DEPARTMENT SALE DATE 09/13/2019. PLEASE ADD ANY OF YOUR ADDITIONAL OUTSTANDING FEES AND COST IN THE QUOTE.
Foreclosure	08/16/2019 5:27:13 PM	(S0)			SALMAN USMANI - (CONT) - OUTSTANDING ATTORNEY FEES:: : OUTSTANDING ATTORNEY COSTS:: : GOOD THROUGH DATE: : 09/12/2019
Loss Mitigation	08/15/2019 11:36:04 PM	5Q3		SLLMCP	STAGING COMPLETED - PARTIAL PKG RECEIVED
Task Tracking	08/15/2019 11:33:53 PM	5Q3	LMPOLI	LMPOLI	MOD NEW APP SENT FOR REVIEW (PORTAL)
Foreclosure	08/15/2019 11:32:28 AM	(S0)			ANGELA MASHBURN - SYSTEM UPDATED FOR THE FOLLOWINGEVENT: USER HAS CREATED A PROCESS-LEVEL ISSUE FOR THIS LOAN.ISSUE TYPE: PAYOFF REQUEST. ISSUE COMMENTS: PLEASE PROVIDE PAYOFF QUOTE. GOOD THROUGH 09/12/2019. PLEASE DO NOT INCLUDE PROPERTYPRESERVATION AND PROPERTY INSPECTION COSTS AS THESE ARE NON-RECOVERABLE IN THE STATE OF WASHINGTON. FAX TO: 6195683599 ATTN: PAYOFF & REINSTATEMENT DEPARTMENT SALE DATE 09/13/2019 STATUS: ACTIVE
Collection	08/14/2019 5:01:34 PM	7CO			OUTBOUND-A3P NO ARRANGEMNT MADE NO CONTACT PREV RF
Foreclosure	08/14/2019 9:57:59 AM	(S0)			NANCY WEIK - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: ATTORNEY FEES/COSTS AND D.QNT TAXES THROUGH SALE, COMPLETED ON 8/14/2019 AUTOCLOSE FROM DDF
Foreclosure	08/14/2019 9:57:58 AM	(S0)			NANCY WEIK - USER HAS COMPLETED THE F119 ATTYFEESOWEDDATA FORM WITH THE FOLLOWING ENTRIES: AMOUNT OUTSTANDING: : 2051.93
Customer Service	08/09/2019 3:13:11 AM	SG3	CRPTPS		AS PER TPS REPORT RECEIVED FROM CORELOGIC, HOMEOWNER TAXES ARE PAID FOR PARCEL 7001740030 AGENCY NAME PIERCE COUNTY SEARCH DATE 06/05/2019
Collection	08/09/2019 11:55:27 PM	***			ORIGINAL OWNER CONDITION ON 080919 ALTISC
Collection	08/02/2019 3:06:15 PM	0BJ			INBOUND A3P PROM LM ASST PKG 0807
Collection	08/02/2019 3:06:15 PM	0BJ			N3ID SARAH HOOVER CALLD IN TO GET STATUS ON MOD SHE WAS CONFUSED AND DOCS SHE SENT IN WERE FOR SUCCESSO RS IN INTEREST NOT A MOD WILL GO ON LOAN SOLUTIONS
Collection	08/01/2019 12:02:20 AM	***			ORIGINAL OWNER CONDITION ON 062419 ALTISC
Collection	08/01/2019 12:02:20 AM	***			ORIGINAL OWNER CONDITION ON 071519 ALTISC
Customer Service	07/18/2019 10:19:38 AM	SG3	SDNPVA		NPVA = \$186115.38103462
Collection	07/12/2019 2:30:43 PM	7BJ			T AUTH 3 PTY 'DISCSD LOSS MIT CONTACT-USE PREV R

Collection	07/12/2019 2:30:43 PM	7BJ			AUTH 3 RD PARTY - SENT IN DOCS REGARDING LOAN MOD- ADVISED IN SYSTEM AND UNDER REVIEW IMAGED
Task Tracking	07/12/2019 2:23:20 AM	9GE	NLDOCI	NLMDOC	NON LOSS MITIGATION RELATED DOCUMENTS IMAGED
Task Tracking	07/12/2019 2:23:15 AM	9GE	NLDOCR	NLMDOC	NON LOSS MITIGATION RELATED DOCUMENTS RECEIVED
Collection	07/11/2019 4:08:24 PM	XCF			T AUTH 3 PTY PROM LM ASST PKG 0726
Collection	07/11/2019 4:08:24 PM	XCF			CUST INQUIRED ABOUT DOCS ADVISED ALLOW TIME TO IMAG E GIVE CALL BACK. PROVIDED CASE MGR. CONTACT NO.
Customer Service	07/10/2019 4:42:08 PM	50K	DLDPAS		DLD PROCESSED SCRIPT INVOICE PAID FROM 01T19 IN THE AMOUNT OF \$325 APPROVED BY ANJUM KHALED FOR DEPT OF COMMERCE WA STATE
Task Tracking	07/09/2019 3:24:32 AM	9YL	NLDOCI	NLMDOC	NON LOSS MITIGATION RELATED DOCUMENTS IMAGED
Task Tracking	07/09/2019 3:24:28 AM	9YL	NLDOCR	NLMDOC	NON LOSS MITIGATION RELATED DOCUMENTS RECEIVED
Task Tracking	06/27/2019 2:16:22 AM	91R	NLDOCI	NLMDOC	NON LOSS MITIGATION RELATED DOCUMENTS IMAGED
Task Tracking	06/27/2019 2:16:19 AM	91R	NLDOCR	NLMDOC	NON LOSS MITIGATION RELATED DOCUMENTS RECEIVED
Customer Service	06/26/2019 4:36:02 PM	GQ7	KEMAIL		KANA-EMAIL SENT TO CUSTOMER EMAIL RECVD FROM A3P SARAH HOOVER STATING IS WORKING ON A FAMILY TRANSFER AND LOAN MOD AND PROVIDED DOCS FOR THE REVIEW, THANKD FOR PROVIDING DOCS AND ADVSD WE WERE ONLY ABLE TO VIEW ONE OF THE DOCS INCLUDED AND THERE WERE 2 WE COULD NOT OPEN. ADVSD TO RESEND DOCS AS PDF FILES OR CAN SEND DIRECTLY TO RMA OR FAX. KANA CASE ID 23193
Collection	06/25/2019 11:36:12 PM	***			ORIGINAL OWNER CONDITION ON 062419 ALTISC
Collection	06/20/2019 2:02:17 PM	DOS			T AUTH 3 PTY 'CUSTOMER HUNG UP
Collection	06/20/2019 2:02:17 PM	DOS			ATP SARA HOOVER VERIFIED, PROVIDED LOSS MIT EMAIL T O SEND IN LOAN MOD DOCS, ADV ON CM AND PROVIDED CON TACT DETAILS
Foreclosure	06/19/2019 6:14:43 PM	(S0			BOGDAN PETROVICI - USER HAS COMPLETED THE REVIEW OF SCRA ELIGIBILITY DATA FORM WITH THE FOLLOWING ENTRIES: DOES BORROWER(S) QUALIFY UNDER SCRA GUIDELINES?: : NO IS OR WAS BORROWER(S) ACTIVE DUTY?: : NO ACTIVE DUTY START DATE: : HAS BORROWER BEEN DISCHARGED?: : NOT APPLICABLE DISCHARGE DATE: : IS BORROWER ACTIVE IN BANKRUPTCY AND DOES IT AFFECT THIS LOAN?: : NO UPLOAD SCRA REVIEW AND BANKRUPTCY PACER DOCUMENTS:: PACER FILENAME UPLOADED: 7091305107.PDF ARE ANY
Foreclosure	06/19/2019 6:14:42 PM	(S0			BOGDAN PETROVICI - (CONT) - BORROWERS DECEASED?: : NO
Customer Service	06/18/2019 2:26:50 PM	6EM	NOTVAL		NOTE VALIDATION COMPLETE NOTE REVIEW COMPLETED IN REALSERVICING PRIOR TO BOARDING SEE NOTVAL TASK NOTES
Customer Service	06/18/2019 5:47:33 AM	543	FCINVA		INVOICE # 2159301 FIRM MCCARTHY & INVOICE AMT \$300.00
Foreclosure	06/17/2019 10:25:31 AM	(S0			SACHIN ADBAL - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: VALUATION ORDERED, COMPLETED ON 6/17/2019 AUTOCLOSE FROM DDF
Foreclosure	06/17/2019 10:25:30 AM	(S0			451623 - VALUATION ORDERED - 6/17/2019 10:24:30 AM
Foreclosure	06/17/2019 10:25:28 AM	(S0			SACHIN ADBAL - USER HAS COMPLETED THE VAL ALL DATA FORM WITH THE FOLLOWING ENTRIES: IS THIS A FNMA MI?: : NO TYPE OF VALUATION NEEDED: : BPO
Foreclosure	06/17/2019 5:42:44 AM	SSD			AS PER NON GSE BIDDING GUIDELINE WE REQUIRED BPO/APPRaisal VALUE WITHIN 150 DAYS FROM THE SALE DATE AND DIFFERENCE BETWEEN SALE DATE AND MARKET VALUE IS MORE THAN 150 DAYS HENCE REQUESTING FOR BPO/APPRaisal. SALE DATE : 09/13/2019
Task Tracking	06/17/2019 5:42:37 AM	SSD		FCLBPO	AS PER NON GSE BIDDING GUIDELINE WE REQUIRED BPO/APPRaisal VALUE WITHIN 150 DAYS FROM THE SALE DATE AND DIFFERENCE BETWEEN SALE DATE AND MARKET VALUE IS MORE THAN 150 DAYS HENCE REQUESTING FOR BPO/APPRaisal. SALE DATE : 09/13/2019
Task Tracking	06/17/2019 5:42:31 AM	SSD	SPINST	FCLBPO	SPECIAL INSTRUCTIONS FOR THE ORDER
Customer Service	06/14/2019 8:22:53 AM	HA2	KEMAIL		KANA-EMAIL SENT TO CUSTOMER
Task Tracking	06/13/2019 8:30:56 PM	6EM		NOTVAL	COMPLETED IN RS BY OCWEN PRIOR TO BOARDING
Foreclosure	06/13/2019 4:46:56 PM	(S0			HAZEL GARCIA - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: NOTS RECORDED, COMPLETED ON 05/09/2019
Foreclosure	06/13/2019 4:46:55	(S0			31340 - NOTS RECORDED - 5/9/2019 12:00:00 AM

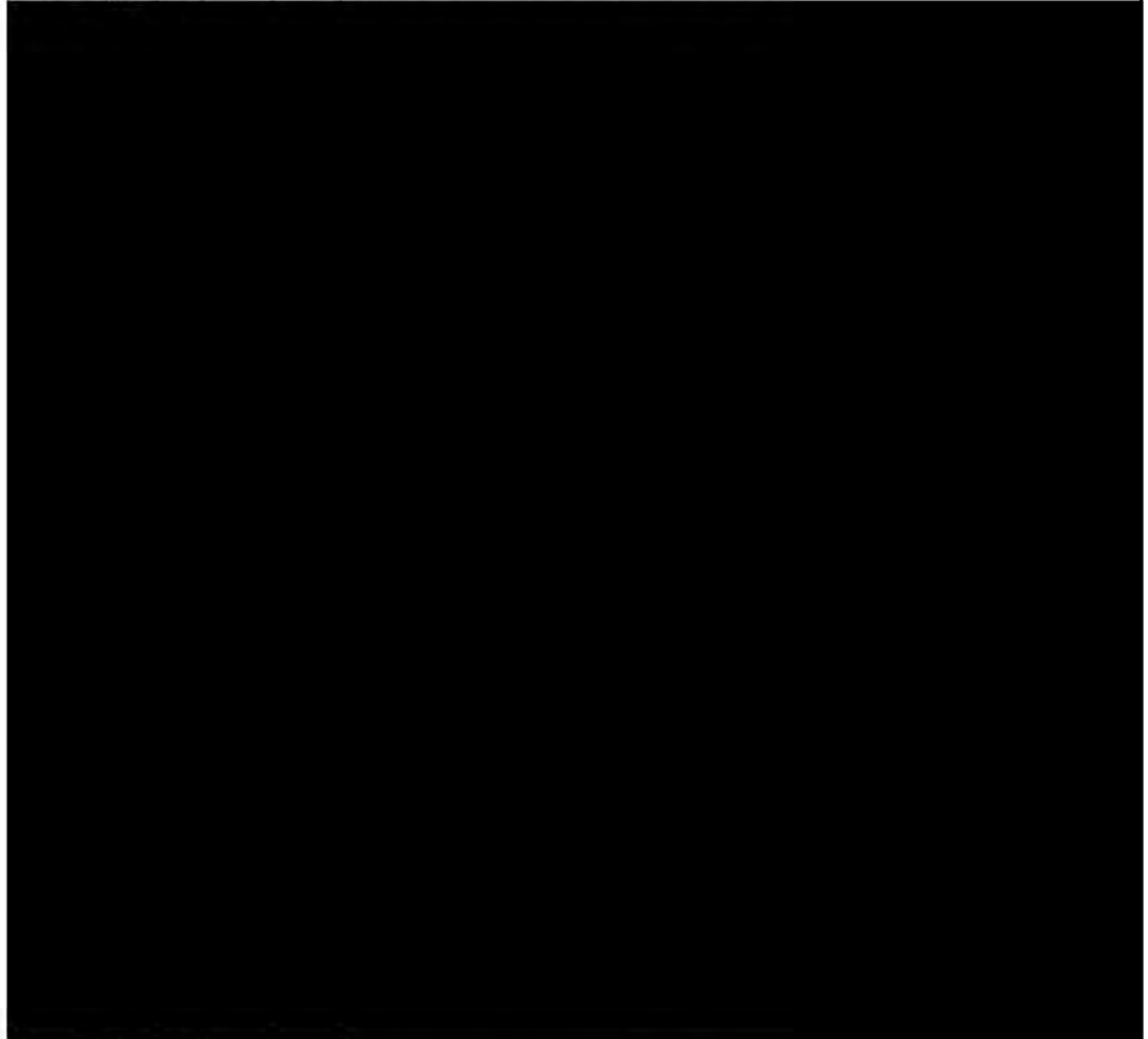
	PM				
Foreclosure	06/13/2019 4:46:54 PM	(S0			31340 - NOTS RECORDED - 5/9/2019 12:00:00 AM
Foreclosure	06/13/2019 4:46:53 PM	(S0			HAZEL GARCIA - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: NOD FILED, COMPLETED ON 01/04/2019
Foreclosure	06/13/2019 4:46:52 PM	(S0			31340 - NOD FILED - 1/4/2019 12:00:00 AM
Foreclosure	06/13/2019 4:46:22 PM	(S0			HAZEL GARCIA - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: PRELIMINARY TITLE CLEAR, COMPLETED ON 08/03/2018
Foreclosure	06/13/2019 4:46:21 PM	(S0			HAZEL GARCIA - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: TSG REPORT RECEIVED, COMPLETED ON 08/02/2018
Foreclosure	06/13/2019 4:46:20 PM	(S0			31340 - TSG REPORT RECEIVED - 8/2/2018 12:00:00 AM
Foreclosure	06/13/2019 4:45:28 PM	(S0			HAZEL GARCIA - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: NOD FILED. USER CHANGED DATE COMPLETED FROM 2/1/2019 TO INCOMPLETE. REASON: INCORRECT DATES
Foreclosure	06/13/2019 4:45:27 PM	(S0			HAZEL GARCIA - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: PRELIMINARY TITLE CLEAR. USER CHANGED DATE COMPLETED FROM 1/1/1950 TO INCOMPLETE. REASON: INCORRECT DATES
Foreclosure	06/13/2019 4:45:26 PM	(S0			HAZEL GARCIA - USER HAS UPDATED THE SYSTEM FOR THE FOLLOWING EVENT: TSG REPORT RECEIVED. USER CHANGED DATE COMPLETED FROM 9/24/2018 TO INCOMPLETE. REASON: INCORRECT DATES
Task Tracking	06/13/2019 11:19:18 AM	6EM		DELREV	COMPLETED PRIOR TO OCWEN BOARDING
Customer Service	06/06/2019 11:40:14 AM	HAI	SASTMT		THE STMT GEN ON 053119 WAS INFO ONLY; NOT MAILED
Customer Service	06/05/2019 12:50:29 AM	ACQ	M0ADD		LOAN MODIFICATION ADDED EFFECTIVE: 11-01-11 MODIFY CODE PRITR PRIVATE MOD W/TRIAL PERIOD
Customer Service	06/05/2019 12:50:29 AM	ACQ	M0ADD		LOAN MODIFICATION ADDED EFFECTIVE: 08-04-11 MODIFY CODE LMFNL FINAL LOAN MODIFICATION
Collection	06/04/2019 12:39:31 AM	***			ORIGINAL OWNER CONDITION ON 042819
Collection	06/04/2019 12:39:31 AM	***			ORIGINAL OWNER CONDITION ON 032819
Collection	06/04/2019 12:39:31 AM	***			ORIGINAL OWNER CONDITION ON 022319
Collection	06/04/2019 12:39:31 AM	***			ORIGINAL OWNER CONDITION ON 012519
Collection	06/04/2019 12:39:31 AM	***			ORIGINAL OWNER CONDITION ON 122418
Collection	06/04/2019 12:39:31 AM	***			ORIGINAL OWNER CONDITION ON 112218
Collection	06/04/2019 12:39:31 AM	***			ORIGINAL OWNER CONDITION ON 102018
Collection	06/04/2019 12:39:31 AM	***			ORIGINAL OWNER CONDITION ON 091818
Collection	06/04/2019 12:39:31 AM	***			ORIGINAL OWNER CONDITION ON 082118
Collection	06/04/2019 12:39:31 AM	***			ORIGINAL OWNER CONDITION ON 071818
Collection	06/04/2019 12:39:31 AM	***			ORIGINAL OWNER CONDITION ON 061818
Collection	06/04/2019 12:39:31 AM	***			ORIGINAL OWNER CONDITION ON 051918
Customer Service	05/31/2019 9:45:56 PM	ACQ			FB41 FB FORECLOSURE COST FEE ASSESSED. AMOUNT: 106.00
Customer Service	05/31/2019 9:45:48 PM	ACQ			FB41 FB FORECLOSURE COST FEE ASSESSED. AMOUNT: 77.00
Customer Service	05/31/2019 9:45:45 PM	ACQ			FB41 FB FORECLOSURE COST FEE ASSESSED. AMOUNT: 90.00
	05/31/2019				

Customer Service	7:36:19 PM	ACQ		PRRCX LS PROPERTY REGISTRATION REQUEST CANCELLED REGISTRATION NOT REQUIRED AT THE MOMENT
Customer Service	05/31/2019 7:36:17 PM	ACQ		PRRCX LS PROPERTY REGISTRATION REQUEST CANCELLED REGISTRATION NOT REQUIRED AT THE MOMENT
Customer Service	05/31/2019 7:36:11 PM	ACQ		PRRCX LS PROPERTY REGISTRATION REQUEST CANCELLED REGISTRATION NOT REQUIRED AT THE MOMENT
Customer Service	05/31/2019 7:36:03 PM	ACQ		PRRCX LS PROPERTY REGISTRATION REQUEST CANCELLED REGISTRATION NOT REQUIRED AT THE MOMENT
Customer Service	05/31/2019 7:35:56 PM	ACQ		PRRCX LS PROPERTY REGISTRATION REQUEST CANCELLED REGISTRATION NOT REQUIRED AT THE MOMENT
Customer Service	05/31/2019 7:35:52 PM	ACQ		PRRCX LS PROPERTY REGISTRATION REQUEST CANCELLED REGISTRATION NOT REQUIRED AT THE MOMENT
Loss Mitigation	05/31/2019 12:38:17 PM	ACQ		CONTAIN INFORMATION THAT IS CONFIDENTIAL, PRIVILEGED AND/OR EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. DELIVERY OF THIS MESSAGE TO ANY PERSON OTHER THAN THE INTENDED RECIPIENT SHALL NOT CONSTITUTE A WAIVER OF ANY RIGHT, PRIVILEGE OR EXEMPTION. IF YOU ARE NOT THE INTENDED RECIPIENT, PLEASE IMMEDIATELY NOTIFY THE SENDER BY REPLY E-MAIL AND PERMANENTLY DELETE THIS MESSAGE FROM YOUR SYSTEM WITHOUT REPRODUCING OR DISCLOSING IT TO ANY THIRD PARTY. WHILE OCWEN
Loss Mitigation	05/31/2019 12:38:15 PM	ACQ		FOLLOWING HOURS: MONDAY - FRIDAY 8:00 AM - 9:00 PM ET SATURDAY 8:00 AM - 5:00 PM ET OCWEN LOAN SERVICING, LLC 1661 WORTHINGTON RD, SUITE 100 WEST PALM BEACH, FL 33409 OCWEN LOAN SERVICING, LLC IS A DEBT COLLECTOR ATTEMPTING TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE. HOWEVER, IF THE DEBT IS PART OF AN ACTIVE BANKRUPTCY CASE OR IF YOUR PERSONAL LIABILITY ON THE LOAN HAS BEEN DISCHARGED THROUGH A PRIOR BANKRUPTCY COURT ISSUED ORDER OF
Loss Mitigation	05/31/2019 12:38:13 PM	ACQ		LICENSE. THE COPY RECEIVED EXPIRED IN 2017. 3. HOMEOWNERQS INSURANCE DECLARATION PAGE WITH NAMED INSURED TO BE SARAH HOOVER. SHOULD YOU HAVE ANY FURTHER CONCERNS, YOU MAY CONTACT SUADA MUJIC DIRECTLY TOLL FREE AT (800) 280-3863, SELECT OPTION 1, EXTENSION 43877 OR EMAIL SUADA AT ERMDEPARTMENT@OCWEN.COM. FOR GENERAL ACCOUNT QUESTIONS YOU MAY VISIT WWW.OCWENCUSTOMERS.COM. YOU MAY ALSO CONTACT OCWENQS CUSTOMER CARE CENTER VIA TELEPHONE AT (800) 746-2936 DURING THE
Loss Mitigation	05/31/2019 12:38:11 PM	ACQ		D'SCHARGE, THIS COMMUNICATION IS NOT INTENDED AS AND DOES NOT CONSTITUTE AN ATTEMPT TO COLLECT A DEBT AND IS PROVIDED SOLELY FOR INFORMATION PURPOSES. INCOMING RESPONSE: ORIGINAL MESSAGE FOLLOWS: ----- FROM: 'MUJIC, SUADA' <SUADA.MUJIC@OCWEN.COM> TO: ERM DEPARTMENT <ERMDEPARTMENT@OCWEN.COM> SUBJECT: ERM ESCALATION: L#7091305107 - SEND EMAIL (1ST ATTEMPT) DATE: MAY 30, 2019 11:50:18 AM EDT HELLO PLEASE SEND AN EMAIL TO AUTHORIZED PARTY.
Loss Mitigation	05/31/2019 12:38:09 PM	ACQ		HOMEOWNERQS INSURANCE DECLARATION PAGE WITH NAMED INSURED TO BE SARAH HOOVER. THANK YOU! *** PLEASE NOTE THAT ESCALATED ISSUES ARE EXTREMELY TIME SENSITIVE AND A 24-48 HOUR TURNAROUND TIME IS REQUIRED. *** SUADA MUJIC ERM ESCALATIONS DEPARTMENT OCWEN LOAN SERVICING, LLC 3451 HAMMOND AVENUE WATERLOO, IA 50702 IP EXT: 43877 FAX: 678 -97-4347 SUADA.MUJIC@OCWEN.COM THIS E-MAIL MESSAGE AND ANY ATTACHMENTS ARE INTENDED SOLELY FOR THE USE OF THE ADDRESSEE HEREOF AND MAY
Loss Mitigation	05/31/2019 12:38:07 PM	ACQ		HRCEM LR HRCEMAIL OUTGOING RESPONSE: DEAR SARAH, THE LATEST UPDATE TO THE ASSUMPTION PROCESS IS THAT WE REQUIRE THE ITEMS LISTED BELOW. PLEASE BE ADVISED, THE SERVICING OF THE LOAN WILL BE TRANSFERRED TO PHH MORTGAGE SERVICES TOMORROW, JUNE 1, 2019. YOU WILL NEED TO CONTACT PHH AT (877) 740-2506 IN THE FUTURE TO PURSUE THE ASSUMPTION PROCESS FURTHER. TO ASSUME THE LOAN IN THE NAME OF ALI SULEIMAN TRUST WE REQUIRE: 1. RECORDED DEED TRANSFERRING TITLE FROM ALI
Loss Mitigation	05/31/2019 12:38:05 PM	ACQ		LOAN SERVICING, LLC AND ITS SUBSIDIARIES TAKE REASONABLE PRECAUTIONS TO PREVENT TRANSMISSION OF SOFTWARE VIRUSES, WE CANNOT GUARANTEE THE SAME AND WE THEREFORE DISCLAIM LIABILITY FOR ANY DAMAGE SUSTAINED BY YOU OR ANY THIRD PARTY AS A RESULT THEREOF. KANA CASE ID 5848928
Loss Mitigation	05/31/2019 12:38:03 PM	ACQ		SARAH HOOVER, AT SARAHVHOOVER@GMAIL.COM. PLEASE ADVISE THE LATEST UPDATE TO THE ASSUMPTION PROCESS IS THAT WE ARE NEEDING THE ITEMS LISTED BELOW. THE SERVICE TRANSFER IS EFFECTIVE 6/1/19 TO PHH MORTGAGE SERVICES, SO SHE WILL NEED TO CONTACT PHH IN THE FUTURE TO PURSUE THE ASSUMPTION PROCESS FURTHER, AS THEY WILL BE SERVICING THE LOAN. WE NEED: H TO ASSUME THE LOAN IN THE NAME OF THE ALI SULEIMAN TRUST: O RECORDED DEED TRANSFERRING TITLE FROM ALI SULEIMAN TO ALI
Loss Mitigation	05/31/2019 12:38:01 PM	ACQ		SULEIMAN TO ALI SULEIMAN, TRUSTEE OF THE ALI SULEIMAN TRUST. 2. COPY OF THE ALI SULEIMAN TRUST. 3. CURRENT COPY OF YOUR DRIVERQS LICENSE. THE COPY RECEIVED EXPIRED IN 2017. 4. HOMEOWNERQS INSURANCE DECLARATION PAGE WITH NAMED INSURED TO BE SARAH HOOVER. TO ASSUME THE LOAN INDIVIDUALLY WE REQUIRE: 1. RECORDED PROPERTY DEED TRANSFERRING TITLE FROM THE ESTATE OF ALI SULEIMAN TO SARAH HOOVER. WE NEED A COMPLETE CHAIN OF TITLE. 2. CURRENT COPY OF YOUR DRIVERQS
Loss Mitigation	05/31/2019 12:37:59 PM	ACQ		SULEIMAN, TRUSTEE OF THE ALI SULEIMAN TRUST, O COPY OF THE ALI SULEIMAN TRUST, O CURRENT COPY OF YOUR DRIVERQS LICENSE. THE COPY RECEIVED EXPIRED IN 2017 O HOMEOWNERQS INSURANCE DECLARATION PAGE WITH NAMED INSURED TO BE SARAH HOOVER. H TO ASSUME THE LOAN INDIVIDUALLY: O RECORDED PROPERTY DEED TRANSFERRING TITLE FROM THE ESTATE OF ALI SULEIMAN TO SARAH HOOVER. WE NEED A COMPLETE CHAIN OF TITLE. O CURRENT COPY OF YOUR DRIVERQS LICENSE. THE COPY RECEIVED EXPIRED IN 2017. O
Customer Service	05/31/2019 4:08:49 AM	ACQ		STMTGEN BNOT STATEMENT GENERATED AS OF 05/31/2019 PAST DUE 24,594.96 CURR DUE 1,776.79 TOTAL DUE 21,377.31 REQUESTED BY AUTO-BU
Customer Service	05/31/2019 3:27:32 AM	ACQ		MADNS CORR MADNR STATEMENT MAILED AND SENT THROUGH VENDOR. DELINQUENCY INFORMATION INCLUDED IN THE BILLING RECORD/STATEMENT
Customer Service	05/30/2019 11:52:54 AM	ACQ		CAREU CS RESOLUTION COMMUNICATED: PLEASE REFER TO PREVIOUS SPVR NOTE INDICATING THAT THE ISSUE REMAINS UNRESOLVED.
Collection	05/30/2019 11:52:22 AM	ACQ		SPVR CL SUPERVISOR COMMENT: MISSING ITEMS FOR THE ASSUMPTION ARE DOCUMENTED IN ASFINC NOTE DATED 5/23/19. I SUBMITTED A REQUEST TO THE KANA TEAM TO
Collection	05/30/2019 11:52:19 AM	ACQ		SEND AUTHORIZED PARTY, SARAH HOOVER, AN EMAIL AT SARAHVHOOVER@GMAIL.COM ADVISING OF THE MISSING ITEMS AND ADVISING THE SERVICE TRANSFER IS
Collection	05/30/2019 11:52:16 AM	ACQ		EFFECTIVE 6/1/19 TO PHH MORTGAGE SERVICES, SO SHE WILL NEED TO CONTACT THEM IN THE FUTURE TO PURSUE THE ASSUMPTION PROCESS FURTHER. NO FURTHER ACTION
Collection	05/30/2019 11:52:13 AM	ACQ		NEEDED FROM ME.

	AM			
Customer Service	05/30/2019 5:23:04 AM	ACQ		(RECOVERABLE FROM BORROWER) 5/9/2019 \$106.00 DETAILS IF FEE IS EXCEEDING: ; ' PLEASE NOTE THAT WE ARE BILLING FOR THE PREPARATION OF THE PUBLICATION LETTER, WHICH IS DEEMED SERVICER RESPONSIBILITY AND THEREFORE NOT RECOVERABLE FROM BORROWER
Customer Service	05/30/2019 5:23:02 AM	ACQ		FCIB\FB\F/C INTERIM BILL APPROVED. ACCEPTED INVOICE THROUGH REALREMIT INVOICE#: 2158068 INVOICE DATE: 05/23/2019 INVOICE AMOUNT: \$308.00 PAY TO VENDOR: MCCARTHY AND HOLTHUS LLP - DAVID OWEN DESCRIPTION OF SERVICES PERFORMED: FB41 POSTING OF NOS-(RECOVERABLE FROM BORROWER) 5/16/2019 \$90.00 FB41 STATUTORY MAILINGS (RECOVERABLE FROM BORROWER) 5/9/2019 \$77.00 IB41 PUBLICATION OF PROCESS-(NON RECOVERABLE FROM BORROWER) 5/10/2019 \$35.00 FB41 NOTICE OF SALE
Collection	05/29/2019 9:42:31 PM	ACQ		SPVR\CL\SUPERVISOR COMMENT: RESEARCH TIME WAS REDUCED TODAY, AND I WAS UNABLE TO OBTAIN ADDITIONAL TIME OFF PHONES DUE TO HIGH CALL
Collection	05/29/2019 9:42:28 PM	ACQ		VOLUME. I WILL ATTEMPT TO FOLLOW UP TOMORROW.
Customer Service	05/27/2019 12:49:31 PM	ACQ		COLLR\CORR\COLLECTION LETTER REQUEST;
Customer Service	05/24/2019 7:26:44 PM	ACQ		PRRCX\LS\PROPERTY REGISTRATION REQUEST CANCELLED REGISTRATION NOT REQUIRED AT THE MOMENT
Customer Service	05/24/2019 3:18:39 PM	ACQ		D\ORD\LS\DOORKNOCKS ORDERED I
Foreclosure	05/24/2019 5:05:40 AM	ACQ		FCEC\FC\FORCLOSURE EVENT COMPLETED POST FOLLOW UP WITH ATTORNEY; EVENT NAME: NOTICE OF SALE COMPLETION DATE: 05/09/2019 ATTORNEY FIRM: MCCARTHY & HOLTHUS, LLP REASON DETAILS: J1ST PUBLICATION>
Customer Service	05/23/2019 7:59:57 PM	ACQ		PRNOTE\LS\PROPERTY REGISTRATION DEPARTMENT SYSTEM UPDATE IN REGARDS TO NOTIFICATIONS PROVIDED TO THE VENDOR RECEIVED FROM INVESTORS, INVESTOR REPORTING, ATTORNEY'S, MUNICIPALITIES ASPS PROP REG FIRST LEGAL FILED DATE: MAY/09/2019 ELIGIBLE FOR REGISTRATION: NO
Loss Mitigation	05/23/2019 2:36:43 PM	ACQ		(800) 746-2936 DURING THE FOLLOWING HOURS: MONDAY - FRIDAY 8:00 AM - 9:00 PM ET SATURDAY 8:00 AM - 5:00 PM ET OCWEN LOAN SERVICING, LLC 1661 WORTHINGTON RD, SUITE 100 WEST PALM BEACH, FL 33409 OCWEN LOAN SERVICING, LLC IS A DEBT COLLECTOR ATTEMPTING TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE. HOWEVER, IF THE DEBT IS PART OF AN ACTIVE BANKRUPTCY CASE OR IF YOUR PERSONAL LIABILITY ON THE LOAN HAS BEEN DISCHARGED THROUGH
Loss Mitigation	05/23/2019 2:36:41 PM	ACQ		A PRIOR BANKRUPTCY COURT ISSUED ORDER OF DISCHARGE, THIS COMMUNICATION IS NOT INTENDED AS AND DOES NOT CONSTITUTE AN ATTEMPT TO COLLECT A DEBT AND IS PROVIDED SOLELY FOR INFORMATION PURPOSES. INCOMING EMAIL: ORIGINAL MESSAGE FOLLOWS: ----- FROM: SARAH HOOVER <SARAHVHOOVER@GMAIL.COM> TO: ERMDEPARTMENT@OCWEN.COM SUBJECT: ATTN: SUADA MUJIC DATE: MAY 17, 2019 4:16:34 PM EDT HELLO, PLEASE FIND ATTACHED THE UPDATED FAMILY TRANSFER
Loss Mitigation	05/23/2019 2:36:39 PM	ACQ		PACKET AS WELL AS ADDITIONAL DOCUMENTS THAT MAY BE REQUIRED. SHOULD YOU NEED ANYTHING ELSE PLEASE CONTACT ME AT THIS EMAIL ADDRESS OR THE CELL PHONE NUMBER BELOW, REFERENCE: ACCOUNT 7091305107 ALI SULEIMAN 18205 106TH ST E BONNEY LAKE, WA 98391 SINCERELY, SARAH HOOVER SARAHVHOOVER@GMAIL.COM 253.273.2245 KANA CASE ID: 5846792
Loss Mitigation	05/23/2019 2:36:37 PM	ACQ		HRCEM\LR\HRCEMAIL OUTGOING RESPONSE: DEAR SARAH, THE DOCUMENTATION HAS BEEN FORWARDED FOR REVIEW AND AN UPDATE WILL BE EMAILED, ONCE IT IS AVAILABLE. SHOULD YOU HAVE ANY FURTHER CONCERNS, YOU MAY CONTACT SUADA MUJIC DIRECTLY TOLL FREE AT (800) 280-3863, SELECT OPTION 1, EXTENSION 47203 OR EMAIL SUADA MUJIC AT ERMDEPARTMENT@OCWEN.COM. FOR GENERAL ACCOUNT QUESTIONS YOU MAY VISIT WWW.OCWENCUSTOMERS.COM. YOU MAY ALSO CONTACT OCWENQS CUSTOMER CARE CENTER VIA TELEPHONE AT
Collection	05/23/2019 12:36:58 PM	ACQ		NOACTION\CL\NO ACTION TAKEN ON COLLECTION SCREEN
Collection	05/23/2019 12:36:55 PM	ACQ		NOACTION\CL\NO ACTION TAKEN ON COLLECTION SCREEN
Assumption	05/23/2019 12:33:29 PM	ACQ		ASFINC\ASMP\FAMILY TRANSFER IS PACKAGE IS INCOMPLETE, ADDITIONAL ITEMS LETTER SENT.; MAILED THE FAMILY TRANSFER PACKAGE TO SARAH HOOVER 18205 106TH ST E BONNEY LAKE, WA 98391-8137 WE NEED: H TO ASSUME THE LOAN IN THE NAME OF THE ALI SULEIMAN TRUST: O RECORDED DEED TRANSFERRING TITLE FROM ALI SULEIMAN TO ALI SULEIMAN, TRUSTEE OF THE ALI SULEIMAN TRUST. O COPY OF THE ALI SULEIMAN TRUST. O CURRENT COPY OF YOUR DRIVERQS LICENSE. THE COPY RECEIVED EXPIRED IN 2017. O
Assumption	05/23/2019 12:33:27 PM	ACQ		HOMEOWNERQS INSURANCE DECLARATION PAGE WITH NAMED INSURED TO BE SARAH HOOVER. H TO ASSUME THE LOAN INDIVIDUALLY: O RECORDED PROPERTY DEED TRANSFERRING TITLE FROM THE ESTATE OF ALI SULEIMAN TO SARAH HOOVER. WE NEED A COMPLETE CHAIN OF TITLE. O CURRENT COPY OF YOUR DRIVERQS LICENSE. THE COPY RECEIVED EXPIRED IN 2017. O HOMEOWNERQS INSURANCE DECLARATION PAGE WITH NAMED INSURED TO BE SARAH HOOVER. RECEIVED DOCS FORWARDED FROM ERM
Customer Service	05/23/2019 1:00:35 AM	ACQ		DREQ\LS\DOORKNOCKS REQUIRED
Collection	05/22/2019 4:40:45 PM	ACQ		SPVR\CL\SUPERVISOR COMMENT: RECEIVED EMAIL CONTAINING DOCUMENTATION AND FORWARDED IT TO THE ASSUMPTION DEPARTMENT. SUBMITTED RESPONSE TO KANA
Collection	05/22/2019 4:40:42 PM	ACQ		TEAM TO SEND TO AUTHORIZED PARTY, SARAH HOOVER, ADVISING THE DOCUMENTATION WAS FORWARDED TO REVIEW. I WILL AWAIT AN UPDATE AND ONCE AN UPDATE
Collection	05/22/2019 4:40:39 PM	ACQ		IS AVAILABLE, I WILL HAVE IT EMAILED TO HER.
Customer Service	05/22/2019 10:27:56 AM	ACQ		VERBAPPS\CORR\VERBAL LOSS MITIGATION APPLICATION RMA SENT MAILED 05/21/2019 REQUESTED DATE 05/19/2019 PRINTED (LETTER GENERATION DATE) 05/20/2019
Collection	05/20/2019 10:00:49 AM	ACQ		NOACTION\CL\NO ACTION TAKEN ON COLLECTION SCREEN
Customer Service	05/17/2019 1:10:24 PM	ACQ		STMTGEN\BNOT\STATEMENT GENERATED AS OF 05/17/2019 PAST DUE 24,580.46 CURR DUE 1,518.29 TOTAL DUE 21,377.31 REQUESTED BY AUTO-BU 05/20/2019

Collection	05/17/2019 10:06:43 AM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Customer Service	05/17/2019 1:43:43 AM	ACQ		MADNS CORR MADNR STATEMENT MAILED AND SENT THROUGH VENDOR. DELINQUENCY INFORMATION INCLUDED IN THE BILLING RECORD/STATEMENT
Loss Mitigation	05/16/2019 3:49:06 PM	ACQ		ERMDEPARTMENT@OCWEN.COM SUBJECT: ACCOUNT 7091305107SUADA DATE: MAY 10, 2019 1:58:29 PM CDT HELLO SUADA, PLEASE SEE ATTACHED FOR LETTER. THANK YOU, SARAH HOOVER 253-273-2245 KANA CASE ID: 5829485
Loss Mitigation	05/16/2019 3:49:04 PM	ACQ		GENERAL ACCOUNT QUESTIONS YOU MAY VISIT WWW.OCWENCUSTOMERS.COM. YOU MAY ALSO CONTACT OCWENQS CUSTOMER CARE CENTER VIA TELEPHONE AT (800) 745-2936 DURING THE FOLLOWING HOURS: MONDAY - FRIDAY 8:00 AM - 9:00 PM ET SATURDAY 8:00 AM - 5:00 PM ET OCWEN LOAN SERVICING, LLC 1661 WORTHINGTON RD, SUITE 100 WEST PALM BEACH, FL 33409 OCWEN LOAN SERVICING, LLC IS A DEBT COLLECTOR ATTEMPTING TO COLLECT A DEBT AND ANY INFORMATION OBTAINED WILL BE USED FOR THAT
Loss Mitigation	05/16/2019 3:49:02 PM	ACQ		PURPOSE, HOWEVER, IF THE DEBT IS PART OF AN ACTIVE BANKRUPTCY CASE OR IF YOUR PERSONAL LIABILITY ON THE LOAN HAS BEEN DISCHARGED THROUGH A PRIOR BANKRUPTCY COURT ISSUED ORDER OF DISCHARGE, THIS COMMUNICATION IS NOT INTENDED AS AND DOES NOT CONSTITUTE AN ATTEMPT TO COLLECT A DEBT AND IS PROVIDED SOLELY FOR INFORMATION PURPOSES. INCOMING EMAIL: ORIGINAL MESSAGE FOLLOWS: ----- FROM: SARAH HOOVER <SARAHVHOOVER@GMAIL.COM> TO:
Loss Mitigation	05/16/2019 3:49:00 PM	ACQ		HRCEM LR HRCEMAIL OUTGOING RESPONSE: DEAR SARAH, THE FAMILY TRANSFER PACKAGE HAS BEEN EMAILED TO SARAHVHOOVER@GMAIL.COM. ONCE IT IS COMPLETED, IT CAN BE EMAILED TO ERMDEPARTMENT@OCWEN.COM WITH ATTENTION TO SUADA. THERE IS A CONFIRMED FORECLOSURE SALE DATE OF SEPTEMBER 13, 2019. SHOULD YOU HAVE ANY FURTHER CONCERNS, YOU MAY CONTACT SUADA MUJIC DIRECTLY TOLL FREE AT (800) 280-3863, SELECT OPTION 1, EXTENSION 47203 OR EMAIL SUADA MUJIC AT ERMDEPARTMENT@OCWEN.COM. FOR
Collection	05/16/2019 3:34:32 PM	ACQ		WQ SUPERVISOR COMMENT; I SUBMITTED A RESPONSE TO THE KANA TEAM TO SEND TO AUTHORIZED PARTY, SARAH HOOVER ADVISING THE FAMILY TRANSFER PACKAGE WAS
Collection	05/16/2019 3:34:29 PM	ACQ		EMAILED TO HER. I WILL AWAIT THE PACKAGE FROM HER TO WORK FURTHER ON THE ASSUMPTION PROCESS.
Collection	05/16/2019 3:34:26 PM	ACQ		SPVR CL SUPERVISOR NOTE
Collection	05/16/2019 3:34:23 PM	ACQ		VERBAPP CL VERBAL LOSS MITIGATION APPLICATION - RMA REQUEST REQUESTOR DETAILS ARE AS FOLLOWS: REQUESTOR NAME: ESTATE OF ALI SULEIMAN REQUESTOR
Collection	05/16/2019 3:34:20 PM	ACQ		COMPANY : . REQUESTOR PHONE: 2534477274 REQUESTED LETTER TO BE SENT THROUGH MAIL: MAIL ADDRESS1: 18205 106TH ST E.,BONNEY LAKE,WA,98391-8137
Assumption	05/16/2019 8:25:48 AM	ACQ		SARAHVHOOVER@GMAIL.COM COPY OF FTP
Assumption	05/16/2019 8:25:46 AM	ACQ		ASIQ ASMP QUALIFYING ASSUMPTION GENERAL INQUIRY.; THE FOLLOWING MESSAGE TO <SARAHVHOOVER@GMAIL.COM> WAS UNDELIVERABLE. THE REASON FOR THE PROBLEM: 5.1.0 - UNKNOWN ADDRESS ERROR 550-5.1.1 THE EMAIL ACCOUNT THAT YOU TRIED TO REACH DOES NOT EXIST. PLEASE TRY N5.1.1 DOUBLE-CHECKING THE RECIPIENT'S EMAIL ADDRESS FOR TYPOS OR N5.1.1 UNNECESSARY SPACES. LEARN MORE AT N5.1.1 HTTPS://SUPPORT.GOOGLE.COM/MAIL/?P=NOSUCHUSER1134S1702203YWE.432 - GSMTP' EMAILED
Collection	05/15/2019 10:31:02 PM	ACQ		NOACHOP LT NO ACH & NO OPTIONAL INSURANCE TEMPLATE
Collection	05/15/2019 10:30:59 PM	ACQ		G3YEM LT GOODBYE LETTER MAILED GOODBYE LETTER HAS BEEN SHIPPED BY VENDOR ON 5/14/2019. A COPY OF DOCUMENT WILL BE AVAILABLE IN IMAGE REPOSITORY FOR
Collection	05/15/2019 10:30:56 PM	ACQ		REFERENCE.
Collection	05/15/2019 10:30:53 PM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Collection	05/15/2019 10:30:50 PM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Collection	05/15/2019 10:30:47 PM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Collection	05/15/2019 10:30:44 PM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Assumption	05/15/2019 11:47:50 AM	ACQ		FAMILY TRANSFER PACKAGE TO SERAHVHOOVER@GMAIL.COM
Assumption	05/15/2019 11:47:48 AM	ACQ		ASUMC ASMP ASSUMPTION REFERRAL COMPLETED.; EMAILED THE FAMILY TRANSFER PACKAGE TO SERAHVHOOVER@GMAIL.COM PER ASUMO: ASSUMPTION REFERRAL OPENED. A3P SARAH V. HOOVER APPOINTED AS TRUSTEE BORROWER'S WAS HER FATHER . A3P WANT TO RECEIVED THE FAMILY TRANSFER PACKAGE TO COMPLETE THIS PROCESS UNDER HER NAME. ALSO APLYING FOR MODIFICATION. LEO HOOVER IS BEEN REMOVED FROM AUTHORIZATION. IS THE BORROWER BEING RELEASED FROM LIABILITY - B1 PASSED AWAY PLEASE E-MAIL THE
Assumption	05/15/2019 11:47:40 AM	ACQ		FAMILY TRANSFER PACKAGE TO SERAHVHOOVER@GMAIL.COM REQUESTOR DETAILS ARE AS FOLLOWS: REQUESTOR NAME: SARAH V. HOOVER REQUESTOR COMPANY : REQUESTOR PHONE: 2532734290 REQUESTED LETTER TO BE SENT THROUGH EMAIL: EMAIL ADDRESS1: SERAHVHOOVER@GMAIL.COM
Assumption	05/15/2019 11:47:38 AM	ACQ		ASFMT R ASMP FAMILY TRANSFER PACKAGE HAS BEEN MAILED; EMAILED THE FAMILY TRANSFER PACKAGE TO SERAHVHOOVER@GMAIL.COM PER ASUMO: ASSUMPTION REFERRAL OPENED. A3P SARAH V. HOOVER APPOINTED AS TRUSTEE BORROWER'S WAS HER FATHER . A3P WANT TO RECEIVED THE FAMILY TRANSFER PACKAGE TO COMPLETE THIS PROCESS UNDER HER NAME. ALSO APLYING FOR MODIFICATION. LEO HOOVER IS BEEN REMOVED FROM AUTHORIZATION. IS THE BORROWER BEING RELEASED FROM LIABILITY - B1 PASSED AWAY PLEASE E-MAIL THE

Customer Service	05/14/2019 7:12:28 PM	ACQ			APOEX CU PAYOFF QUOTE SUCCESSFULLY EXECUTED BY REALDOC
Customer Service	05/14/2019 2:53:07 PM	ACQ			RPAYS CU RUSH PAYOFF QUOTE APPROVED. PLEASE SEE DETAILS BELOW: 05/24/2019 CHECKED THE EMAIL RESPONSE RECEIVED FROM ATTORNEY/COORDINATOR FOR FEES & COSTS
Collection	05/14/2019 12:00:59 PM	ACQ			G3YE LT GOODBYE LETTER PROCESS INITIATED
Collection	05/14/2019 12:00:56 PM	ACQ			NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Escrow Analysis	05/14/2019 8:08:28 AM	ACQ			AGINS ES INSURANCE COMMENT ITSr 347749 - NO NEW START CYCLE DUE TO LOAN TRANSFER OCCURING ON 06/01/2019.
Customer Service	05/14/2019 1:33:07 AM	ACQ			RPAY CU RUSH PAYOFF QUOTE GENERATED PENDING APPROVAL.

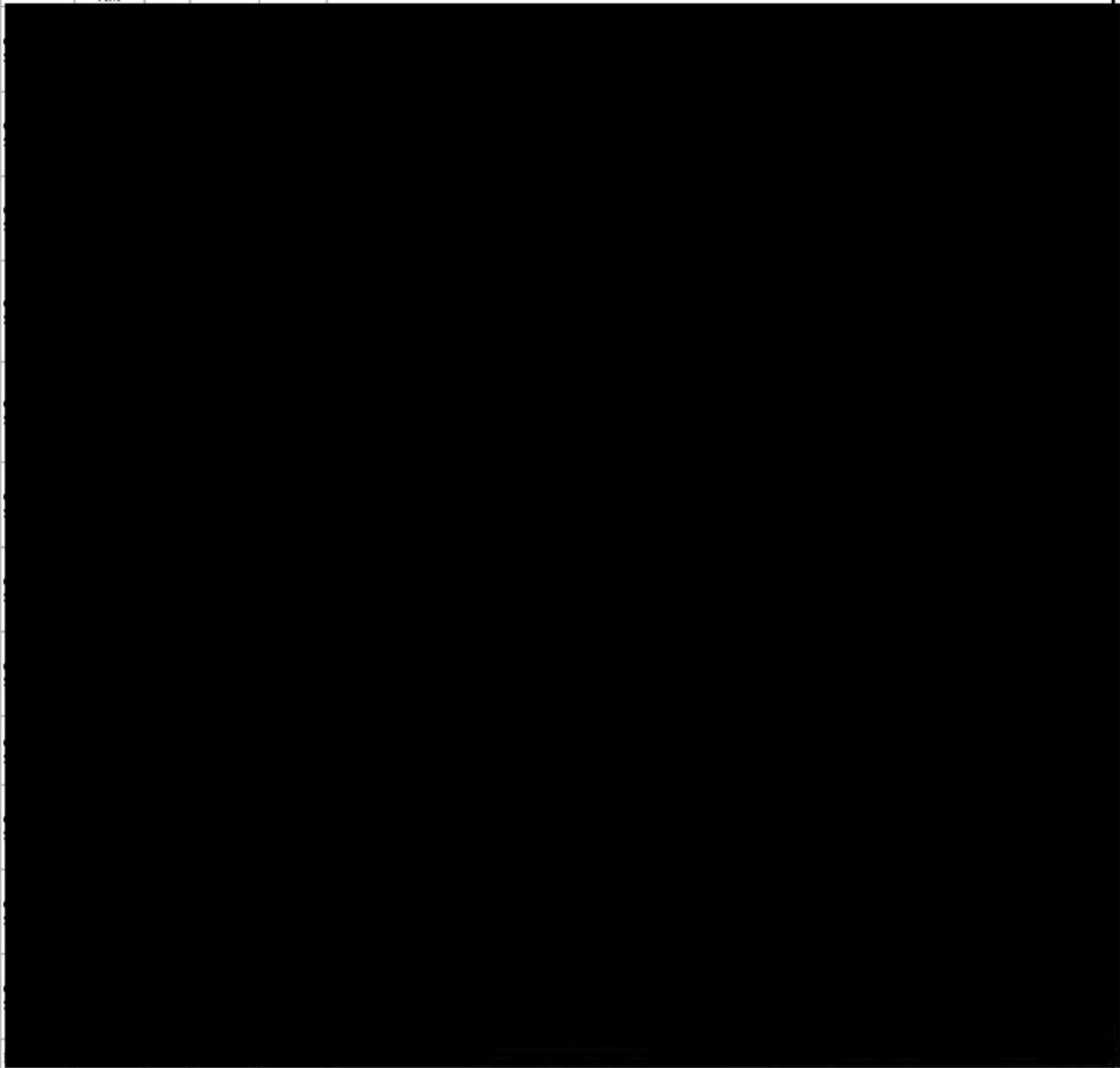


Loss Mitigation	05/13/2019 9:03:41 PM	ACQ			NPVA LR EQUITY (NPV) ANALYSIS DONE, NPV = \$183871.498806459
Collection	05/13/2019 6:51:48 PM	ACQ			WQ PHONE CALL OUT; CONTACT INFO PROVIDED; CALLER DECLINE FINANCIAL ASSISTANCE. AND NUMBERS FOR THE FOLLOWING AGENCIES: SCRIPT ID: PAYMENT ASSIST 1
Collection	05/13/2019 6:51:45 PM	ACQ			SYS GEN COMMENT
	05/13/2019				WQ AGENT REVIEWED NOTES AND DETERMINED ACCURATE. TT A3P SARAH V. HOOVER APPOINTED AS TRUSTEE

Collection	6:51:42 PM	ACQ		ADV FCL SALE 9/13/2019 , CONF IF LOOKING FOR OPTIONS.
Collection	05/13/2019 6:51:39 PM	ACQ		A3P ADV DOING FAMILY TRFR NEED STATUS . IF DOING FAMILY TRFR PLACE WILL BE FORGIVING ARREARS AMOUNT . ADV ON FAMILY TRFR IS JUST TO PLACE ACCOUNT
Collection	05/13/2019 6:51:36 PM	ACQ		UNDER A3P NAME NOT TO FORGIVE ARREARS. ADVISED ON PROCESS TO COMPLETE MOD AND FAMILY TRANSFER AT THE SAME TIME TO HVE ACCOUNT CURNT UNDER HER NAME.
Collection	05/13/2019 6:51:33 PM	ACQ		ADV ON MOD OPTIONS NO BASE ON CREDIT. ADV FOR S/E NEED F & L SIGN AND DATE . FATHER PASS AWAY STRAGLE WITH ACCOUNT NOW WANT TO R/I AND CONTINUE FORWARD
Collection	05/13/2019 6:51:30 PM	ACQ		ADVISED ON R/I 5/31/19 \$24534.29 . A3P ADV NO ABLE TO R/I ADV ON MOD CANCEL AND CLOSED BACK IN MARCH SHOWING A3P REJECTION A3P ADV NO SINCE,ASK FOR
Collection	05/13/2019 6:51:27 PM	ACQ		APPLICATION BY E-MAIL ADV CAN ALSO UPLOAD ON OUT WEBSITE , ADV TO SEND E-MAIL ADV IF PREFILL , NO SEND IN BLANK SERAHVHOOVER@GMAIL.COM ADV ON FAMIY
Collection	05/13/2019 6:51:24 PM	ACQ		TRFR STARTED 1/09/2019 ASUMO INF FOR LEO HOOVER, A3P ADV INCORRECT WIL BE ONLY FOR HER NAME ASK FOR ANOTHER FAMILY TRFR PACKAGE E-MAIL SENT THE
Collection	05/13/2019 6:51:21 PM	ACQ		REQUEST ADV TAT TO RECVD INF , NO OTHER QUESTIONS, DECLINE FOLLOW UP APT , ASK FOR E-MAIL A WAY TO CONTACT , ADV ON RM E-MAIL NO OTHER DISCUSSION.
Collection	05/13/2019 6:51:18 PM	ACQ		SYS GEN COMMENT
Collection	05/13/2019 6:51:15 PM	ACQ		CRFD/CL DAVOX PHONE CALL OUT; REASON FOR DEFAULT; BORROWER/FATHER PASS AWAY A3P STRAGLE WITH ACCOUNT NOW WANT TO R/I AND CONTINUE FORWARD NEED HELP
Collection	05/13/2019 6:51:12 PM	ACQ		SINCE NOT ABLE TO R/I
Collection	05/13/2019 6:51:09 PM	ACQ		VERBAPP/CL PHONE CALL OUT; VERBAL PACKAGE REQUEST; CALLER REQUESTED RMA PACKAGE TO BE SENT BY EMAIL TO SERAHVHOOVER@GMAIL.COM. SCRIPT ID: RESEND
Collection	05/13/2019 6:51:06 PM	ACQ		PACKAGE SYS GEN COMMENT REQUESTOR DETAILS ARE AS FOLLOWS: REQUESTOR NAME: SARAH V. HOOVER REQUESTOR COMPANY : REQUESTOR PHONE : 2532734290 REQUESTED
Collection	05/13/2019 6:51:03 PM	ACQ		LETTER TO BE SENT THROUGH EMAIL: EMAIL ADDRESS1: SERAHVHOOVER@GMAIL.COM
Collection	05/13/2019 6:51:00 PM	ACQ		AUTH COLL PHONE CALL OUT; AUTHORIZED 3RD PARTY CALL: TALKED TO A3P SARAH V. HOOVER AND VERIFIED FULL NAME. SCRIPT ID: VERIFICATION SYS GEN COMMENT
Collection	05/13/2019 6:50:59 PM	ACQ		SPVR/CL SUPERVISOR COMMENT: I RECEIVED THE ASSUMPTION REQUEST AND FORWARDED IT FOR REVIEW. I SUBMITTED A RESPONSE TO THE KANA TEAM TO SEND TO
Collection	05/13/2019 6:50:56 PM	ACQ		AUTHORIZED PARTY, SARAH HOOVER, ADVISING OF THIS. ONCE AN UPDATE IS AVAILABLE, I WILL HAVE IT EMAILED TO HER.
Customer Service	05/13/2019 6:50:56 PM	ACQ		A^CMP CS CALLBACK APPOINTMENT COMPLETED; (ID: 9538707
Loss Mitigation	05/13/2019 6:50:09 PM	ACQ		DOVA LR DAVOX PHONE CALL OUT; RESOLUTION ASSIST GIVEN TO BWR;
Customer Service	05/13/2019 6:44:02 PM	ACQ		NEWP CS PHONE CALL OUT; NEW PHONE NUMBER PROVIDED; UPATED PHONE NUMBERS FOR ESTATE OF ALI SULEIMAN. CELL NUMBER CHANGED. OLD: CODE: NEW: 2532732245 CODE: *-CONTACT HERE. SCRIPT ID: UPDATE PHONE SYS GEN COMMENT
Assumption	05/13/2019 6:40:52 PM	ACQ		ASUMO ASMP ASSUMPTION REFERRAL OPENED. A3P SARAH V. HOOVER APPOINTED AS TRUSTEE BORROWER'S WAS HER FATHER . A3P WANT TO RECEIVED THE FAMILY TRANSFER PACKAGE TO COMPLETE THIS PROCESS UNDER HER NAME. ALSO APLYING FOR MODIFICATION. LEO HOOVER IS BEEN REMOVED FROM AUTHORIZATION. IS THE BORROWER BEING RELEASED FROM LIABILITY - B1 PASSED AWAY PLEASE E MAIL THE FAMILY TRANSFER PACKAGE TO SERAHVHOOVER@GMAIL.COM
Customer Service	05/13/2019 6:25:26 PM	ACQ		MODQ CS PHONE CALL OUT; MODIFICATION QUESTION; DISCUSSED CURRENT STATUS IN BACK IN THE BLACK. GOING THRU FAMILY TRFR AND MOD REVIEW SCRIPT ID: BACK IN THE BLACK SYS GEN COMMENT
Loss Mitigation	05/13/2019 6:24:23 PM	ACQ		QRPC2 LR PHONE CALL OUT; QUALITY RIGHT PARTY CONTACT -; THE CUSTOMER STATED THAT THEY CAN A^FORD THE MONTHLY PAYMENTS. SCRIPT ID: QRPC SYS GEN COMMENT
Loss Mitigation	05/13/2019 6:24:22 PM	ACQ		QRPC1 LR PHONE CALL OUT; QUALITY RIGHT PARTY CONTACT -; REASON FOR DEFAULT OBTAINED BY CUSTOMER: DEATH OF PRINCIPAL MORTGAGOR-DPM. SCRIPT ID: QRPC SYS GEN COMMENT
Loss Mitigation	05/13/2019 6:24:19 PM	ACQ		QRPC LR PHONE CALL OUT; QUALITY RIGHT PARTY CONTACT; QUALITY RIGHT PARTY CONTACT WAS OBTAINED. SCRIPT ID: QRPC SYS GEN COMMENT
Customer Service	05/13/2019 2:39:58 PM	ACQ		A^SCH CS APPTAGENT:NEWBELLS BOOKINGDATE:05/10/2019 02:39 PM APPTID:9538707 BOOKEDBY:MUJICSUA LOANNUMBER:7091305107 APPTDATE:05/13/2019 03:15 PM PST APPTCONTACT:SARAH HOOVER - AUTHORIZED PARTY APPTPHONE:2532732245 AGENTNOTES:AUTHORIZED PARTY. SARAH HOOVER, WOULD LIKE TO DISCUSS OPTIONS TO HOLD THE FORECLOSURE SO THAT SHE CAN SELL THE PROPERTY.
Customer Service	05/13/2019 12:45:05 PM	ACQ		PQOH CU PAYOFF QUOTE ON HOLD AWAITING FOR FEES AND COST

Payoff	05/10/2019 4:07:48 PM	ACQ		RUPDT PO REQUESTOR DETAILS ARE AS FOLLOWS: REQUESTOR NAME: SCARLETT CASTRO REQUESTOR COMPANY: REQUESTOR PHONE: 1111111111 GOOD THROUGH DATE: 05/24/19 FAX: FAX NUMBER1: 2062573163 BORROWER/3RD PARTY REQUEST : NO MANUAL PAYOFF PROCESSING REQUIRED DUE TO: LOAN WAS IN FORECLOSURE OR BANKRUPTCY FOR THE LAST 45 DAYS LOAN IS IN FORECLOSURE OR BANKRUPTCY.
Foreclosure	05/10/2019 4:07:47 PM	ACQ		BIDR FC SALE DATE: 09/13/2019
Customer Service	05/10/2019 4:07:47 PM	ACQ		PQCR CS PAYOFF QUOTE TO BE REPROCESSED, EXISTING PAYOFF QUOTE DEACTIVATED.
Collection	05/10/2019 3:05:57 PM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Collection	05/10/2019 3:05:54 PM	ACQ		WQ EMAIL ADDR ADDED VIA SCRIPT: UPDATED EMAIL ADDRESS: SARAHVHOOVER@GMAIL.COM ON FILE FOR AUTHORIZED PARTY, SARAH HOOVER.
Collection	05/10/2019 3:05:51 PM	ACQ		SPVR CL PHONE CALL IN: SUPERVISOR COMMENT: SPOKE WITH AUTHORIZED PARTY, SARAH HOOVER. SHE INQUIRED ABOUT THE STATUS OF THE ASSUMPTION REQUEST, AS SHE
Collection	05/10/2019 3:05:48 PM	ACQ		STATED SHE RECEIVED AN EMAIL REQUESTING INFORMATION THAT SHE ALREADY SENT. I OBTAINED THE STATUS FROM ERM MARIA THAT WE ARE NEEDING A
Collection	05/10/2019 3:05:45 PM	ACQ		WRITTEN REQUEST FROM HER STATING THAT SHE IS TO ASSUME THE LOAN AND NOT HER HUSBAND. I ADVISED HER TO SIGN THE REQUEST. I PROVIDED EMAIL ADDRESS:
Collection	05/10/2019 3:05:42 PM	ACQ		ERMDEPARTMENT@OCWEN.COM AND ADVISED TO REFERENCE THE LOAN# AND MY NAME. ONCE AN UPDATE IS AVAILABLE, I WILL HAVE IT EMAILED TO HER AT
Collection	05/10/2019 3:05:39 PM	ACQ		SARAHVHOOVER@GMAIL.COM. I ADVISED TURNAROUND TIME FOR THE COMPLETION OF A FAMILY TRANSFER IS 10 BUSINESS DAYS ONCE WE RECEIVE A COMPLETE FAMILY
Collection	05/10/2019 3:05:36 PM	ACQ		TRANSFER PACKAGE. I ADVISED THERE IS NO CONFIRMED FORECLOSURE SALE DATE CURRENTLY. SHE INQUIRED ABOUT HOLDING THE FORECLOSURE SO THAT SHE CAN SELL
Collection	05/10/2019 3:05:33 PM	ACQ		THE PROPERTY. I ADVISED SHE CAN DISCUSS OPTIONS WITH THE RELATIONSHIP MANAGER. I SCHEDULED AN APPOINTMENT ON 5/13/19 AT 3:15PM PST. SHE PROVIDED
Collection	05/10/2019 3:05:30 PM	ACQ		PERMISSION TO ADD CELL PHONE#: 253-273-2245 ON FILE FOR HER, SO I UPDATED IT. SHE STATED THE PHONE#: 253-447-7274 IS INCORRECT THAT IS ON FILE,
Collection	05/10/2019 3:05:27 PM	ACQ		SO I UPDATED THAT. I ADVISED THE EMAIL ADDRESS ON FILE FOR THE ACCOUNT IS SARAHSULEIMAN@MSN.COM. SHE PROVIDED PERMISSION TO ADD EMAIL ADDRESS:
Collection	05/10/2019 3:05:24 PM	ACQ		SARAHVHOOVER@GMAIL.COM ON FILE FOR HER, SO I UPDATED IT. SHE DID NOT HAVE ANY OTHER INQUIRIES. NO COMPLAINTS EXPRESSED. DOCUMENTED CLOSED CASE
Collection	05/10/2019 3:05:21 PM	ACQ		AND ASSIGNED TASK TO MYSELF, PER MANAGEMENT APPROVAL.
Collection	05/10/2019 3:05:18 PM	ACQ		WQ AGENT REVIEWED NOTES AND DETERMINED ACCURATE. INBOUDN:CONF ATP CALLING REGRD ASSUMPT:NO FURTH QUES EOC SYS GEN COMMENT
Collection	05/10/2019 3:05:15 PM	ACQ		AUTH COLL PHONE CALL IN: AUTHORIZED 3RD PARTY CALL: TALKED TO SARAH HOOVER AND VERIFIED LAST FOUR DIGITS OF THEIR SSN. SCRIPT ID: VERIFICATION
Collection	05/10/2019 3:05:12 PM	ACQ		SYS GEN COMMENT
Customer Service	05/10/2019 3:01:41 PM	ACQ		NEWP CS NEW PHONE NUMBER PROVIDED; UPDATED CELL PHONE#: 253-273-2245 ON FILE FOR AUTHORIZED PARTY, SARAH HOOVER. UPDATED HOME PHONE#: 253-447 7274 AS BEING INCORRECT.
Customer Service	05/10/2019 2:25:21 PM	ACQ		TCER CS PHONE CALL IN; TRANSFER CALL TO ERM; TRANSFERRED TO ERM MANAGER . SCRIPT ID: TRANSFER ERM SYS GEN COMMENT
Customer Service	05/10/2019 2:18:33 PM	ACQ		IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 20752 RCD: 150029105ANI: 2532732245
Customer Service	05/08/2019 7:42:30 PM	ACQ		ICWC RS CASE CLOSED IN ICASEWORK 22583271:ERM - AUTHORIZED THIRD PARTY INQUIRY:CLOSED
Customer Service	05/08/2019 4:57:35 PM	ACQ		CAREU CS PHONE CALL OUT; RESOLUTION COMMUNICATED; PLEASE REFER TO SPVR
Collection	05/08/2019 4:56:37 PM	ACQ		WQ PHONE CALL OUT; SUPERVISOR CALL BACK COMPLETED; CALLED ATP SARA HOOVER TO ADVISE RESPONSE ABOUT ASSUMPTION-UNABLE TO REACH AND
Collection	05/08/2019 4:56:34 PM	ACQ		COULD NOT LEAVE MESSAGE DUE TO VM WAS FULL.
	05/03/2019			WQ PHONE CALL OUT; SUPERVISOR CALL BACK COMPLETED; CALLED ATP SARA HOOVER TO FOLLOW UP

Collection	6:28:48 PM	ACQ		UNABLE TO REACH-NO MESSAGE WAS LEFT.
Collection	05/03/2019 6:28:45 PM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Collection	05/03/2019 6:28:42 PM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Customer Service	05/03/2019 12:56:01 PM	ACQ		RPAYS CU RUSH PAYOFF QUOTE APPROVED. PLEASE SEE DETAILS BELOW: GOOD THROUGH DATE: 05/24/19 CHECKED THE EQUATOR/ FINAL BILL / RESPONSE RECEIVED FROM ATTORNEY/COORDINATOR FOR FEES & COSTS
Customer Service	05/03/2019 5:04:46 AM	ACQ		APOEX CU PAYOFF QUOTE SUCCESSFULLY EXECUTED BY REALDOC
Collection	05/02/2019 5:58:01 PM	ACQ		TSR CL TITLE SEARCH RECEIVED
Collection	05/02/2019 5:57:59 PM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Customer Service	05/02/2019 2:42:47 PM	ACQ		COLF FB COMMENT TO CLOSE THE WF AS THE LOAN IS ALREADY PROCESSED
Customer Service	05/02/2019 1:57:42 AM	ACQ		RPAY CU RUSH PAYOFF QUOTE GENERATED PENDING APPROVAL.



Customer Service	04/30/2019 9:46:08 PM	ACQ		PQCR CS PAYOFF QUOTE TO BE REPROCESSED, EXISTING PAYOFF QUOTE DEACTIVATED.
Customer Service	04/28/2019 4:36:19 AM	ACQ		D REC LS DOORKNOCKS RECEIVED 1 OCCUPANCY TYPE: OCCUPIED
Customer Service	04/26/2019 7:52:57 PM	ACQ		ICWO RS CASE OPENED IN ICASEWORK 22583271:ERM - AUTHORIZED THIRD PARTY INQUIRY-AWAITING CASE RESOLUTION
Collection	04/26/2019 6:35:12 PM	ACQ		SPVR CL PHONE CALL IN: SUPERVISOR COMMENT; EMPLOYEE ID:ROBERT-101836 LOAN#:7091305107 WHO IS ON THE LINE:SARAH HOOVER FULLY VERIFIED:YES CCC
Collection	04/26/2019 6:35:09 PM	ACQ		TRANSFER-ATP CALLED IN TO INQUIRE ABOUT THE ASSUMPTION STATUS-SPOKE TO ATP AND SHE ADVISED SENT IN DOCS FOR ASSUMPTION AND WAS FOLLOWING UP
Collection	04/26/2019 6:35:06 PM	ACQ		AND ADV HER WE RECEIVED THEM AND SHE STATED KEEPS GETTING LETTERS ABOUT DOCS TO SEND IN AND ADV HER SII INFO-SII DOCUMENTATION REVIEWED AND WORKFLOW
Collection	04/26/2019 6:35:03 PM	ACQ		CLOSED LOAN INFORMATION PLEASE BE ADVISED THAT SIITR1 HAS BEEN RAISED TO START SII PROCEDURE FOR LEO HOOVER AND SARAH HOOVER AS SUCCESSOR-ATP ADV
Collection	04/26/2019 6:35:00 PM	ACQ		THAT SHOULD NOT BE THE CASE AS SHE IS THE ONLY ONE WHO IS GOING TO ASSUME THE LOAN AND WANTED TO REMOVE AUTH FOR LEO HOOVER EFF TODAY-REMOVED PER
Collection	04/26/2019 6:34:59 PM	ACQ		HER REQ AND ADV HER IF SHE SELLS PROP THEN SHE CAN AS SHE ADV WILL NOT QUALIFY FOR ASSUMPTION AND ADV HER THAT FC HAS STARTED BUT THERE IS NO FC SALE
Collection	04/26/2019 6:34:56 PM	ACQ		SHE ADV WILL LOOK INTO SELLING THEN AND ADV HER I CAN SEND EMAIL TO ASSUMPTION DEPT TO SEE WHAT STEPS SHE NEEDS TO TAKE TO PROCEED WITH SII
Collection	04/26/2019 6:34:53 PM	ACQ		HERSELF AND NOT HER HUSBAND-SHE AGREED AND HAD NO OTHER QUESTIONS OR CONCERNS.
Collection	04/26/2019 6:34:50 PM	ACQ		WQ AGENT REVIEWED NOTES AND DETERMINED ACCURATE. REC CALL FROM SARAH HOOVER, PER CERT DTD 1/17/2019 HAS BEEN APPOINTED AS TRUSTEES ON THE ACCOUNT AS
Collection	04/26/2019 6:34:47 PM	ACQ		PER THE TRUST DOCUMENT RECEIVED. STD THAT HAS SENT IN DOCUMENTS TO BE REVIEWED FOR FAMILY TRANSFER PACKAGE ALONG WITH COPY OF THE TRUST AND HER
Collection	04/26/2019 6:34:44 PM	ACQ		DRIVERS LICENSE TRANSFERRED TO MARIA IN ERM SYS GEN COMMENT
Collection	04/26/2019 6:34:41 PM	ACQ		AUTH COLL PHONE CALL IN: AUTHORIZED 3RD PARTY CALL; TALKED TO SARAH HOOVER AND VERIFIED LAST FOUR DIGITS OF THEIR SSN. SCRIPT ID: VERIFICATION
Collection	04/26/2019 6:34:38 PM	ACQ		SYS GEN COMMENT
Customer Service	04/26/2019 2:26:05 PM	ACQ		CERTC CS PHONE CALL IN: CERTIFIED CONTACT CANCELLED; SARAH V HOOVER REQUESTED TO REMOVE LEO HOOVER AS AN AUTHORIZED THIRD PARTY FROM THE ACCOUNT EFFECTIVE 04/26/2019. SCRIPT ID: AUTHORIZATION SYS GEN COMMENT
Customer Service	04/26/2019 2:02:12 PM	ACQ		TCER CS PHONE CALL IN: TRANSFER CALL TO ERM; TRANSFERRED TO ERM MANAGER . SCRIPT ID: TRANSFER ERM SYS GEN COMMENT
Customer Service	04/26/2019 1:53:28 PM	ACQ		IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 9683 RCD: 149729632ANI: 2532732245

Real Estate Owned	04/26/2019 11:26:00 AM	ACQ		UTSOPT3 TITL UPDATED TITLE SEARCH ORDERED FROM PREMIUM TITLE TSG. REQUEST TITLE SEARCH NSEARCH TYPE: TITLE SERVICES NTITLE SEARCH SHOULD BE DELIVERED TO: EQUATOR@MCCARTHYHOLTHUS.COM
Foreclosure	04/26/2019 11:25:55 AM	ACQ		RTSC FC REQUESTED FOR TITLE SEARCH CANCELLED UPDATED TITLE NEEDED

Real Estate Owned	04/26/2019 11:21:58 AM	ACQ		TSOPT3 TITL TITLE SEARCH ORDERED PREMIUM TITLE TSG
Customer	04/25/2019 9:03:40	ACQ		APOEX CU PAYOFF QUOTE SUCCESSFULLY EXECUTED BY REALDOC

Service	AM			
Collection	04/25/2019 8:26:55 AM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Collection	04/25/2019 8:26:52 AM	ACQ		PAY CL PAYOFF QUOTE PROCESSED/PENDING APPROVAL
Customer Service	04/25/2019 5:36:15 AM	ACQ		PAYS CU PAYOFF QUOTE APPROVED. PLEASE SEE DETAILS BELOW: 05/24/19 AS PER LNPPP2
Payoff	04/25/2019 3:59:28 AM	ACQ		POQ02 PO PAYOFF PROCESSING REQUIRES: (1) LEGAL FEES & APPRAISAL COST DETAILS: .
Payoff	04/25/2019 3:59:26 AM	ACQ		V POR PO VERBAL PAYOFF QUOTE REQUEST RECEIVED: REQUESTOR DETAILS ARE AS FOLLOWS: REQUESTOR NAME: SCARLETT CASTRO REQUESTOR COMPANY : REQUESTOR PHONE: 1111111111 GOOD THROUGH DATE : 05/24/19 FAX: FAX NUMBER1: 2062573163 BORROWER/3RD PARTY REQUEST: NO MANUAL PAYOFF PROCESSING REQUIRED DUE TO: LOAN WAS IN FORECLOSURE OR BANKRUPTCY FOR THE LAST 45 DAYS LOAN IS IN FORECLOSURE OR BANKRUPTCY.
Collection	04/24/2019 7:08:53 PM	ACQ		ARICP CL REINSTATEMENT QUOTE SUCCESSFULLY EXECUTED BY REALDOC
Collection	04/24/2019 7:08:50 PM	ACQ		ARIQD CL AUTOMATED REINSTATEMENT QUOTE GENERATED
Collection	04/24/2019 7:08:47 PM	ACQ		ARIQG CL AUTOMATED REINSTATEMENT QUOTE IN PROCESS
Payoff	04/24/2019 4:28:34 PM	ACQ		FAX: FAX NUMBER1: 206-257-3163
Payoff	04/24/2019 4:28:32 PM	ACQ		R RIQ PO REINSTATEMENT REQUEST RECEIVED; - THIS COMMENT WAS AUTO-GENERATED IN BATCH MODE. REINSTATEMENT REQUEST RECEIVED: PLEASE PROVIDE RI FIGURES GOOD THROUGH 5.24.2019 FOR THE NOS, IN ORDER TO INSURE THE FIGURES ON THE NOS ARE VALID WE NEED TO INSURE WE HAVE A QUOTE GOOD THROUGH MAY. REQUESTOR DETAILS ARE AS FOLLOWS: REQUESTOR NAME: SCARLETT CASTRO REQUESTOR COMPANY : QUALITY LOAN SERVICE REQUESTOR PHONE: 206-596-4857 GOOD THROUGH DATE : 05/24/2019 MAIL: MAIL ADDRESS1: WA
Payoff	04/24/2019 4:27:37 PM	ACQ		REQUEST: NO MANUAL PAYOFF PROCESSING REQUIRED DUE TO: LOAN WAS IN FORECLOSURE OR BANKRUPTCY FOR THE LAST 45 DAYS LOAN IS IN FORECLOSURE OR BANKRUPTCY. - THIS COMMENT WAS AUTO-GENERATED IN BATCH MODE.
Payoff	04/24/2019 4:27:35 PM	ACQ		PORQ PO PAY OFF QUOTE REQUEST RECEIVED: PLEASE PROVIDE PO FIGURES GOOD THROUGH 5.24.2019 FOR THE NOS, IN ORDER TO INSURE THE FIGURES ON THE NOS ARE VALID WE NEED TO INSURE WE HAVE A QUOTE GOOD THROUGH MAY. REQUESTOR DETAILS ARE AS FOLLOWS: REQUESTOR NAME: SCARLETT CASTRO REQUESTOR COMPANY : QUALITY LOAN SERVICE REQUESTOR TELEPHONE :206 596-4857 GOOD THROUGH DATE : 05/24/2019 REQUESTED LETTER TO BE SENT THROUGH MAIL: MAIL ADDRESS1: WA FAX: FAX NUMBER1: 206-257-3163 BORROWER/3RD PARTY
Customer Service	04/24/2019 4:26:05 PM	ACQ		TOD0 TIME FOLLOWED UP WITH FORECLOSURE COUNSEL FOR F/C STATUS AND/OR EVENT. NSPOKE WITH: NEVENT OR ACTION WHICH PROMPTED FOLLOW UP: NOUTCOME OR UPDATE:
Customer Service	04/23/2019 12:40:39 PM	ACQ		D ORD LS DOORKNOCKS ORDERED 1
Customer Service	04/22/2019 1:00:19 AM	ACQ		D REQ LS DOORKNOCKS REQUIRED
Foreclosure	04/17/2019 7:53:08 PM	ACQ		F CHRM FC REMOVAL CURRENT HOLD REASON: PROCEED OR STOP REASON: COMMENT/FLAG & DATE: HOLD IS NO LONGER VALID FOR DECEASED BORROWER
Customer Service	04/17/2019 1:34:56 PM	ACQ		S MTGEN B NOT STATEMENT GENERATED AS OF 04/17/2019 PAST DUE 23,001.50 CURR DUE 1,518.29 TOTAL DUE 15,812.85 REQUESTED BY AUTO-BU 04/20/2019
Customer Service	04/17/2019 1:59:17 AM	ACQ		M ADNS CORR M ADNR STATEMENT MAILED AND SENT THROUGH VENDOR. DELINQUENCY INFORMATION INCLUDED IN THE BILLING RECORD/STATEMENT
Loss Mitigation	04/16/2019 7:06:56 PM	ACQ		N PVA LR EQUITY (NPV) ANALYSIS DONE. NPV = \$181310.949943978
Customer Service	04/16/2019 11:38:42 AM	ACQ		O PTCS CORR OPTCR LETTER MAILED AND SENT THROUGH VENDOR. MAILED 04/15/2019 REQUESTED DATE 04/12/2019 PRINTED (LETTER GENERATION DATE) 04/12/2019
Customer Service	04/11/2019 8:51:32 PM	ACQ		O PTCR CS 45 DAY KNOW YOUR OPTIONS LETTER CONV
Customer Service	03/28/2019 4:32:20 PM	ACQ		D REC LS DOORKNOCKS RECEIVED 1 OCCUPANCY TYPE: OCCUPIED
Assumption	03/25/2019 9:50:16 AM	ACQ		S ILTRIS ASMP SUCCESSOR IN INTEREST LETTER SENT MAILED 03/22/2019 REQUESTED DATE 03/21/2019 PRINTED (LETTER GENERATION DATE) 03/21/2019
Assumption	03/25/2019 9:49:37 AM	ACQ		S ILTRIS ASMP SUCCESSOR IN INTEREST LETTER SENT MAILED 03/22/2019 REQUESTED DATE 03/21/2019 PRINTED (LETTER GENERATION DATE) 03/21/2019
Customer Service	03/21/2019 3:34:20 PM	ACQ		D ORD LS DOORKNOCKS ORDERED 1
Assumption	03/20/2019 9:44:38 AM	ACQ		S SIDRC ASMP SII DOCUMENTATION REVIEWED AND WORKFLOW CLOSED LOAN INFORMATION PLEASE BE ADVISED THAT SIITRI HAS BEEN RAISED TO START SII PROCEDURE FOR LEO HOOVER AND SARAH HOOVER AS SUCCESSOR.

Assumption	03/20/2019 9:44:13 AM	ACQ		SITRI ASMP SUCCESSOR IN INTEREST CLAIMANT- INITIAL LETTER REQUESTED
Assumption	03/20/2019 9:42:53 AM	ACQ		SITRI ASMP SUCCESSOR IN INTEREST CLAIMANT- INITIAL LETTER REQUESTED
Assumption	03/20/2019 9:38:43 AM	ACQ		SSIDR ASMP SII DOCUMENTATION RECEIVED PLEASE BE ADVISED THAT SITRI HAS BEEN RAISED TO START SII PROCEDURE FOR LEO HOOVER AND SARAH HOOVER AS SUCCESSOR.
Customer Service	03/20/2019 1:00:40 AM	ACQ		DREQ LS DOORKNOCKS REQUIRED
Loss Mitigation	03/19/2019 7:38:21 PM	ACQ		NPVA LR EQUITY (NPV) ANALYSIS DONE. NPV = \$178068.9194
Foreclosure	03/18/2019 10:50:09 PM	ACQ		FCREP FC FC REPORTS REVIEW DONE; WORKED ON SCRA/PACER PROJECT REPORT FOR DOCUMENT UPLOAD CHECKS AND PROVIDED THE STATUS TO THE ARM.
Collection	03/15/2019 9:57:36 AM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Collection	03/15/2019 9:57:33 AM	ACQ		NOTE CL 1 2 3 AS ADVISED BY SUPERVISOR AND HRC, UPDATED NOTH THE THIRD PARTY NAME
Collection	03/15/2019 9:57:30 AM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Loss Mitigation	03/15/2019 7:06:02 AM	ACQ		RMAREJ MOD 3RD PARTY RMA REJECTION
Assumption	03/15/2019 7:05:48 AM	ACQ		SSIDR ASMP SII DOCUMENTATION RECEIVED NAME OF PARTY ASSUMING THE LOAN - LEO HOOVER RELATIONSHIP TO THE BORROWER - FATHER IN LAW MAILING ADDRESS - 18205 106TH ST E BONNEY LAKE, WA 98391 - 8137 NAME OF PARTY ASSUMING THE LOAN - SARAH HOOVER RELATIONSHIP TO THE BORROWER - DAUGHTER MAILING ADDRESS - 18205 106TH ST E BONNEY LAKE, WA 98391 8137
Collection	03/13/2019 10:53:24 PM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Collection	03/13/2019 10:53:21 PM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Customer Service	03/13/2019 12:41:27 PM	ACQ		STMTGEN BNOT STATEMENT GENERATED AS OF 03/13/2019 PAST DUE 20,897.54 CURR DUE 2,043.29 TOTAL DUE 18,248.39 REQUESTED BY AUTO-BU 03/16/2019
Customer Service	03/13/2019 1:34:26 AM	ACQ		MADNS CORR MADNR STATEMENT MAILED AND SENT THROUGH VENDOR. DELINQUENCY INFORMATION INCLUDED IN THE BILLING RECORD/STATEMENT
Collection	03/12/2019 6:55:56 PM	ACQ		WQ AGENT REVIEWED NOTES AND DETERMINED ACCURATE. SYS GEN COMMENT
Collection	03/12/2019 6:55:53 PM	ACQ		ASUMQ CL PHONE CALL IN; ASSUMPTION QUESTION; ADVSIED TO ALLOW ADDN TIME AS WELL CONFIRMED EMAIL HAS BEEN FORWARDED TO QUALIFYING ASSUMPTION FOR
Collection	03/12/2019 6:55:50 PM	ACQ		REVIEW AND ACTION
Collection	03/12/2019 6:55:47 PM	ACQ		PYIQ CL PHONE CALL IN; PAYMENT INQUIRY; PROVIDED CURRENT NUMBER OF PAYMENTS DUE. SCRIPT ID: AMOUNT DUE SYS GEN COMMENT
Collection	03/12/2019 6:55:44 PM	ACQ		AUTH COLL PHONE CALL IN; AUTHORIZED 3RD PARTY CALL; TALKED TO LEO HOOVER AND VERIFIED THE FULL BORROWER NAME, LAST FOUR DIGITS OF THE BORROWER SSN
Collection	03/12/2019 6:55:41 PM	ACQ		AND PROPERTY ADDRESS. SCRIPT ID: VERIFICATION SYS GEN COMMENT
Loss Mitigation	03/12/2019 6:55:00 PM	ACQ		DPGDI MOD PHONE CALL IN; DOCUMENT PROCESSING DISCREPANC; REVIEW ACCOUNT FOR RESOLUTION OPTIONS. CUSTOMER IS EMPLOYED. CUSTOMER CONSENTS TO FEES. SCRIPT ID: SEND RMA DELEGATED SYS GEN COMMENT
Customer Service	03/12/2019 6:52:56 PM	ACQ		MODQ CS PHONE CALL IN; MODIFICATION QUESTION; POSSIBLY WILL BE APPLYING FOR LOAN MOD ONCE FAMILY TRANSFER GOES THREW. CHECKING ON STATUS
Loss Mitigation	03/12/2019 6:51:37 PM	ACQ		QRPC2 LR PHONE CALL IN; QUALITY RIGHT PARTY CONTACT -; THE CUSTOMER STATED THAT THEY CAN AFFORD THE MONTHLY PAYMENTS. SCRIPT ID: QRPC SYS GEN COMMENT
Loss Mitigation	03/12/2019 6:51:36 PM	ACQ		QRPC LR PHONE CALL IN; QUALITY RIGHT PARTY CONTACT; QUALITY RIGHT PARTY CONTACT WAS OBTAINED. SCRIPT ID: QRPC SYS GEN COMMENT
Loss Mitigation	03/12/2019 6:51:34 PM	ACQ		QRPC1 LR PHONE CALL IN; QUALITY RIGHT PARTY CONTACT -; REASON FOR DEFAULT OBTAINED BY CUSTOMER: DEATH OF BORROWER-23. SCRIPT ID: QRPC SYS GEN COMMENT
Customer Service	03/12/2019 6:37:59 PM	ACQ		IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 21634 RCD: 148675754ANI: 2532734290
Customer Service	03/12/2019 6:36:09 PM	ACQ		IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 21575 RCD: 148675718ANI: 2532734290
Customer	03/07/2019			

Service	1:28:17 PM	ACQ		IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 4735 RCD: 148533875ANI: 2532734290
Customer Service	02/25/2019 6:51:02 PM	ACQ		ARTCB GC ACCOUNT REPORTED TO CREDIT BUREAU ACCOUNT REPORTED TO CREDIT BUREAU (AS OF 01/31/19)LPI: 06/20/18 UPB: 182496 MTHLY PMT: 1530 AMT PAST DUE: 17334 FIRST OCCURRENCE: 03/03/18 STATUS: 84 ACCOUNT 180 DAYS PAST DUE Y ORIGINAL CHARGE OFF AMT: 0 PAYMENT HISTORY 24 MONTHSY: 666654332101000043221000
Collection	02/25/2019 1:36:30 PM	ACQ		WQ AGENT REVIEWED NOTES AND DETERMINED ACCURATE. CALLED IN HAD SOME QUESTIONS ON ACCT WITH FAMILY TRNS PACKAGE ADVISED RE REC HOWEVER ITEMS MISSING
Collection	02/25/2019 1:36:27 PM	ACQ		WILL SEND IN NO ADDITIONAL QUESTIONS SYS GEN COMMENT
Collection	02/25/2019 1:36:24 PM	ACQ		AUTH COLL PHONE CALL IN: AUTHORIZED 3RD PARTY CALL: TALKED TO LEO HOOVER AND VERIFIED THE FULL BORROWER NAME, LAST FOUR DIGITS OF THE BORROWER SSN
Collection	02/25/2019 1:36:21 PM	ACQ		AND PROPERTY ADDRESS. SCRIPT ID: VERIFICATION SYS GEN COMMENT
Customer Service	02/25/2019 1:26:40 PM	ACQ		IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 20787 RCD: 148227449ANI: 2532734290
Customer Service	02/25/2019 12:09:07 PM	ACQ		IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 14407 RCD: 148224217ANI: 2532734290
Customer Service	02/25/2019 1:03:19 AM	ACQ		IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 18374 RCD: 148214139ANI: 2532734290
Customer Service	02/23/2019 3:42:21 AM	ACQ		DURING INSPECTIONS:NO FOR SALE SIGN :NO INSPECTION DATE 02/22/2019
Customer Service	02/23/2019 3:42:19 AM	ACQ		D REC LS DOORKNOCKS RECEIVED 1 OCCUPANCY TYPE: OCCUPIED FORM NAME: EXTERIOR PROPERTY INSPECTION ***** SUE FORM NAME: INSPECTION INFORMATION ***** CURRENT OCCUPANCY STATUS:OCCUPIED VERIFICATION TYPE :VISUAL EXTERIOR PROPERTY CONDITION:GOOD MAINTENANCE RECOMMENDED?:NO SUB FORM NAME: INSPECTION INFORMATION ***** VIOLATIONS IDENTIFIED
Customer Service	02/21/2019 9:45:42 PM	ACQ		FB40 FB FORECLOSURE FEE FEE ASSESSED. AMOUNT: 525.00
Customer Service	02/20/2019 9:34:57 PM	ACQ		D REX LS DOORKNOCKS REQUIRE CANCELLATION
Customer Service	02/20/2019 9:34:04 PM	ACQ		PPIX LS PPI INSPECTION CANCELLED COMMENT ENTERED TO CLOSE THE OPEN AS INSPECTION IN PROGRESS
Customer Service	02/20/2019 2:39:56 PM	ACQ		D ORD LS DOORKNOCKS ORDERED I
Customer Service	02/18/2019 2:19:38 AM	ACQ		D REQ LS DOORKNOCKS REQUIRED
Customer Service	02/14/2019 12:42:23 PM	ACQ		STMTGEN BNOT STATEMENT GENERATED AS OF 02/14/2019 PAST DUE 18,959.65 CURR DUE 1,877.22 TOTAL DUE 16,683.93 REQUESTED BY AUTO-BU 02/19/2019
Customer Service	02/14/2019 2:09:53 AM	ACQ		MADNS CORR MADNR STATEMENT MAILED AND SENT THROUGH VENDOR. DELINQUENCY INFORMATION INCLUDED IN THE BILLING RECORD/STATEMENT
Customer Service	02/13/2019 9:45:31 PM	ACQ		FB40 FB FORECLOSURE FEE FEE ASSESSED. AMOUNT: 250.00
Customer Service	02/13/2019 8:59:58 PM	ACQ		NOCRE CS CONFIRMED EMAIL HAS BEEN FORWARDED TO QUALIFYING ASSUMPTION FOR REVIEW AND ACTION
Collection	02/13/2019 8:56:43 PM	ACQ		AUTH COLL PHONE CALL IN: AUTHORIZED 3RD PARTY CALL: TALKED TO LEO HOOVER AND VERIFIED THE FULL BORROWER NAME, LAST FOUR DIGITS OF THE BORROWER SSN
Collection	02/13/2019 8:56:40 PM	ACQ		AND PROPERTY ADDRESS. SCRIPT ID: VERIFICATION SYS GEN COMMENT
Customer Service	02/13/2019 8:54:05 PM	ACQ		IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 18748 RCD: 147729394ANI: 2532734290
Loss Mitigation	02/12/2019 7:08:28 PM	ACQ		NPVA LR EQUITY (NPV) ANALYSIS DONE. NPV = \$176925.846088622
Customer Service	02/11/2019 2:21:54 PM	ACQ		FCIB FB F/C INTERIM BILL APPROVED. ACCEPTED INVOICE THROUGH REALREMIT INVOICE#:2110147 INVOICE DATE: 06-FEB-19 INVOICE AMOUNT: \$250.00 PAY TO VENDOR: MCCARTHY AND HOLTHUS LLP - DAVID OWEN DESCRIPTION OF SERVICES PERFORMED: FB40-ADD HOURLY COURT APPEARANCE FEE-(REC FROM BRWR)\$250.00 DETAILS IF FEE IS EXCEEDING: WA-19 850866-DBR FCFBHA 02/04/2019
Collection	02/07/2019 7:59:33 PM	ACQ		NOTE CL 1 2 3 IN/B CALL--TT A3P SARAH V. HOOVER WHO GAVE AN AUTH FOR HER HUSBAND LEO HOOVER--STS THE FTP WAS SENT--ADV WE HAVENT RECD IT AND TO
Collection	02/07/2019 7:59:30 PM	ACQ		RESEND/AGREED--NEWBELLS

	PM				
Collection	02/07/2019 7:59:27 PM	ACQ			AUTH COLL PHONE CALL IN; AUTHORIZED 3RD PARTY CALL; TALKED TO SARAH V HOOVER AND VERIFIED THE FULL BORROWER NAME, LAST FOUR DIGITS OF THE
Collection	02/07/2019 7:59:24 PM	ACQ			BORROWER SSN AND PROPERTY ADDRESS. SCRIPT ID: VERIFICATION SYS GEN COMMENT
Collection	02/07/2019 7:59:21 PM	ACQ			NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Customer Service	02/07/2019 7:52:02 PM	ACQ			THEM. SCRIPT ID: AUTHORIZATION SYS GEN COMMENT
Customer Service	02/07/2019 7:52:00 PM	ACQ			CERT CS PHONE CALL IN; CERTIFIED 3RD PARTY PER CUST; AUTHORIZED: LEO HOOVER. SARAH V HOOVER REQUESTED TO ADD AN AUTHORIZED 3RD PARTY FROM 02/07/2019 TO 02/07/2020. AUTHORIZATION TYPE: 1ST POSITION. ADVISED CUSTOMER TO TELL THE AUTHORIZED 3RD PARTY WHEN THEY CALL IN THE FUTURE, THEY WILL NEED THE LOAN NUMBER, NAME OF CUSTOMER, THE LAST FOUR DIGITS OF SSN, AND THE PROPERTY ADDRESS FOR THIS ACCOUNT. IF THIS INFORMATION IS NOT PROVIDED, THEN WE CANNOT DISCUSS THE ACCOUNT WITH
Customer Service	02/07/2019 7:41:32 PM	ACQ			IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 19031 RCD: 147416487ANI: 2532734290
Customer Service	02/07/2019 7:37:28 PM	ACQ			IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 18913 RCD: 147416423ANI: 2532734290
Customer Service	02/07/2019 7:13:49 PM	ACQ			IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 18179 RCD: 147416018ANI: 2532734290
Customer Service	02/07/2019 7:10:14 PM	ACQ			IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 18028 RCD: 147415926ANI: 2532734290
Collection	02/04/2019 7:30:46 AM	ACQ			NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Collection	02/04/2019 7:30:43 AM	ACQ			NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Assumption	02/04/2019 7:27:20 AM	ACQ			ST E BONNEY LAKE, WA 98391 EMAIL HAS BEEN FORWARDED TO QUALIFYING ASSUMPTION FOR REVIEW AND ACTION. DOCUMENT HAS BEEN SEND FOR IMAGING.
Foreclosure	02/01/2019 6:03:27 AM	ACQ			FCEMAIL FC FC FOLLOW UP EMAIL SENT; SCARLETT CASTRO <SCASTRO@QUALITYLOAN.COM> WE HAVE UN PAUSED THE DELIVERABLE PLEASE COMPLETE THE MILESTONE IN EQ.
Customer Service	01/31/2019 9:05:13 PM	ACQ			ARTCB GC ACCOUNT REPORTED TO CREDIT BUREAU ACCOUNT REPORTED TO CREDIT BUREAU (AS OF 12/31/18)LPI: 06/20/18 UPB: 181549 MTHLY PMT: 1530 AMT PAST DUE: 15775 FIRST OCCURRENCE: 03/03/18 STATUS: 84 ACCOUNT 180 DAYS PAST DUEY ORIGINAL CHARGE OFF AMT: 0 PAYMENT HISTORY 24 MONTHSY: 666543321010000432210000 886662
Customer Service	01/25/2019 9:47:30 PM	ACQ			FB41 FB FORECLOSURE COST FEE ASSESSED. AMOUNT: 90.00
Customer Service	01/25/2019 9:47:28 PM	ACQ			FB41 FB FORECLOSURE COST FEE ASSESSED. AMOUNT: 18.93
Customer Service	01/25/2019 12:44:20 PM	ACQ			DURING INSPECTIONS:NO FOR SALE SIGN :NO INSPECTION DATE 01/24/2019
Customer Service	01/25/2019 12:44:18 PM	ACQ			DREC LS DOORKNOCKS RECEIVED 1 OCCUPANCY TYPE: OCCUPIED FORM NAME: EXTERIOR PROPERTY INSPECTION ***** SUE FORM NAME: INSPECTION INFORMATION ***** CURRENT OCCUPANCY STATUS:OCCUPIED VERIFICATION TYPE :VISUAL EXTERIOR PROPERTY CONDITION:GOOD MAINTENANCE RECOMMENDED?:NO SUB FORM NAME: INSPECTION INFORMATION ***** VIOLATIONS IDENTIFIED

Collection	01/22/2019 9:25:17 AM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Escrow Analysis	01/21/2019 7:14:18 PM	ACQ		ESCARA ES ANALYSIS REVERSAL APPROVED BROWSE MODE ANALYSIS PERFORMED TO GENERATE NEPQ QUOTE. BROWSE MODE ANALYSIS HAS BEEN BACKED OUT NOW.
Customer Service	01/19/2019 5:05:35 AM	ACQ		D:ORD LS DOORKNOCKS ORDERED 1
Customer Service	01/18/2019 7:44:22 PM	ACQ		RLDS CORR RESEARCH LETTER DISPATCHED SUCCESSFULLY BU CREATED LETTERS SENT TO THE BORROWER. A COPY OF THE SAME WILL BE AVAILABLE IN IMAGE REPOSITORY FOR FUTURE REFERENCE.
Escrow Analysis	01/18/2019 7:44:09 PM	ACQ		\$504.95 PROJECTED BASE ESCROW PAYMENT NO PMI: \$504.95 PROJECTED SHORTAGE(PROJECTED ESCROW SHORTAGE) : \$2256.01 PROJECTED SHORTAGE PAYMENT(ESCROW SHORTAGE) : \$37.6 TOTAL PROJECTED ESCROW PAYMENT : \$542.55 DELINQUENT TAX AMOUNT INCLUDED IN THE ESCROW DISBURSEMENT DURING TRIAL AMOUNT : \$0
Escrow Analysis	01/18/2019 7:44:07 PM	ACQ		NEPQ3 ES NEW-ESCROWED PAYMENT QUOTE HMP 3 MONTH TRIAL PERIOD: EFFECTIVE DATE(PROJECTED - GOOD THROUGH) = 01/16/2019 CURRENT ESCROW BALANCE : \$ 3881.36 ESCROW DISBURSEMENTS DURING TRIAL : \$2256.01 ANTICIPATED BALANCE(PROJECTED ESCROW ADVANCE) : \$-6137.37 MONTHLY TAX AMOUNT(PROPERTY TAXES) : \$376 MONTHLY INSURANCE AMOUNT(HAZARD INSURANCE) : \$128.95 BREAKDOWN AS FOLLOWS: 'MONTHLY PMI / MI AMOUNT(MORTGAGE INSURANCE) : \$0' PROJECTED BASE ESCROW PAYMENT WITH PMI:
Customer Service	01/18/2019 7:43:46 PM	ACQ		RLDS CORR RESEARCH LETTER DISPATCHED SUCCESSFULLY BU CREATED LETTERS SENT TO THE BORROWER. A COPY OF THE SAME WILL BE AVAILABLE IN IMAGE REPOSITORY FOR FUTURE REFERENCE.
Customer Service	01/18/2019 7:43:08 PM	ACQ		RLDS CORR RESEARCH LETTER DISPATCHED SUCCESSFULLY BU CREATED LETTERS SENT TO THE BORROWER. A COPY OF THE SAME WILL BE AVAILABLE IN IMAGE REPOSITORY FOR FUTURE REFERENCE.
Escrow Analysis	01/18/2019 7:42:50 PM	ACQ		\$504.95 PROJECTED SHORTAGE(PROJECTED ESCROW SHORTAGE): \$2256.01 PROJECTED SHORTAGE PAYMENT(ESCROW SHORTAGE) : \$37.6 TOTAL PROJECTED ESCROW PAYMENT : \$542.55 DELINQUENT TAX AMOUNT INCLUDED IN THE ESCROW DISBURSEMENT DURING TRIAL AMOUNT : \$0 - THIS COMMENT WAS AUTO-GENERATED IN BATCH MODE.
Escrow Analysis	01/18/2019 7:42:48 PM	ACQ		NEPQ ES NEW-ESCROWED PAYMENT QUOTE: EFFECTIVE DATE(PROJECTED - GOOD THROUGH) = 01/16/2019 CURRENT ESCROW BALANCE : \$-3881.36 ESCROW DISBURSEMENTS DURING TRIAL : \$0 ANTICIPATED BALANCE(PROJECTED ESCROW ADVANCE) : \$-3881.36 MONTHLY TAX AMOUNT(PROPERTY TAXES) : \$376 MONTHLY INSURANCE AMOUNT (HAZARD INSURANCE): \$128.95 'MONTHLY PMI / MI AMOUNT(MORTGAGE INSURANCE) : \$0' PROJECTED BASE ESCROW PAYMENT WITH PMI: \$504.95 PROJECTED BASE ESCROW PAYMENT NO PMI:
Customer Service	01/18/2019 5:19:18 PM	ACQ		MMLR CORR MAIL MERGE LETTER REVIEWED
Cashiering	01/18/2019 5:15:35 PM	ACQ		RECM PD RESEARCH COMMENT 1 2 QC PASSED RLDR DATED 01/18/2019, SAVED IN TODAYS BATCH 2
Customer Service	01/18/2019 5:13:22 PM	ACQ		RLDR RS RESEARCH LETTER DISPATCH REQUESTED REQUEST RAISED ON BEHALF OF LITTERER 'E-MAIL: SARAHSULEIMAN@MSN.COM RLDR BATCH PATH: S: RESIDENTIAL SERVICING 2 RESEARCH RESEARCH INDIA LDFR 2019 JANUARY 2019 01-18-2019 BATCH 2 RLDR'
Customer Service	01/18/2019 10:38:23 AM	ACQ		RPFC RS RESEARCH PRIORITY FORM COMPLETED RPFS DATED 01/17/2019 COMPLETED.
Customer Service	01/18/2019 10:33:53 AM	ACQ		RLDR RS RESEARCH LETTER DISPATCH REQUESTED RPFS LETTERS 7091305107_EMAIL_1 SEND TO: SARAH V. HOOVER E-MAIL: TITANHOMES2018@OUTLOOK.COM 7091305107_EMAIL_2 SEND TO: SARAH V. HOOVER E MAIL: SARAHVHOOVER@GMAIL.COM 7091305107_EMAIL_3 SEND TO: SARAH V. HOOVER E-MAIL: TITANHOMES2018@OUTLOOK.COM RLDR BATCH PATH: S: RESIDENTIAL SERVICING 2 RESEARCH RESEARCH INDIA LDFR 2019 JANUARY 2019 01-18-2019 BATCH 2 RLDR
Customer Service	01/18/2019 10:28:31 AM	ACQ		ADVOCATE WORKS FROM MONDAY THROUGH TO FRIDAY 8:30 AM TO 5:30 PM ET, YOU MAY ALSO SEND WRITTEN CORRESPONDENCE TO THE FOLLOWING ADDRESS: OCWEN LOAN SERVICING, LLC ATTENTION: RESEARCH DEPARTMENT P.O. BOX 24736 WEST PALM BEACH, FL 33416-4736 FAX NUMBER: 407.737.6375 SINCERELY, DEVON LITTERER RESEARCH DEPARTMENT OCWEN LOAN SERVICING, LLC
Customer Service	01/18/2019 10:28:29 AM	ACQ		AND EFFORT ON YOUR PART TO BRING YOUR CONCERN TO OUR ATTENTION. PURSUANT TO YOUR REQUEST, WE HAVE REVIEWED THE LOAN AND BELOW IS OUR RESPONSE TO THE INQUIRY RAISED: INQUIRY: WE WERE NOTIFIED THAT THERE IS A SOLE BORROWER ON THE ACCOUNT (ALI SULEIMAN) WHO IS DECEASED. RESPONSE: PLEASE BE INFORMED THAT WE HAVE UPDATED OUR RECORDS TO REFLECT ALI SULEIMAN AS DECEASED. WE ARE SORRY FOR YOUR LOSS; OUR CONDOLENCES TO YOU AND YOUR FAMILY. IN ADDITION, THE ACCOUNT HAS BEEN UPDATED
Customer Service	01/18/2019 10:28:27 AM	ACQ		ANSWERS TO YOUR ACCOUNT SPECIFIC QUESTIONS MAY BE FOUND THERE. HOWEVER, SHOULD YOU HAVE ANY FURTHER QUESTIONS IN REGARDS TO THIS ISSUE, PLEASE CONTACT OUR RESEARCH DEPARTMENT AT 800.241.9960. RESEARCH DEPARTMENT WORKS FROM MONDAY THROUGH FRIDAY 9 AM TO 5 PM ET. AFTER SPEAKING WITH OUR RESEARCH DEPARTMENT, IF YOU STILL HAVE QUESTIONS OR CONCERNS, PLEASE FEEL FREE TO CONTACT THE OCWEN CONSUMER ADVOCATE THROUGH OCWEN'S WEBSITE OR BY PHONE AT 800.390.4656. OCWEN CONSUMER
Customer Service	01/18/2019 10:28:25 AM	ACQ		PM ET). WE TRUST THAT THE INFORMATION PROVIDED HAS FULLY ADDRESSED YOUR CONCERN. PLEASE NOTE THAT YOU MAY REQUEST COPIES OF COLLATERAL OR CERTAIN LOAN DOCUMENTS THAT WERE RELIED UPON IN MAKING THIS DETERMINATION. YOU MAY RECEIVE THESE DOCUMENTS BY SENDING IN A WRITTEN REQUEST TO THE RESEARCH DEPARTMENT AT THE ADDRESS MENTIONED BELOW. PLEASE VISIT OUR WEBSITE (WWW.OCWENCUSTOMERS.COM) WHICH IS AVAILABLE 24 HOURS A DAY, SEVEN DAYS A WEEK, AS MANY OF THE
Customer Service	01/18/2019 10:28:23 AM	ACQ		TO REFLECT SARAH V. HOOVER AND AMIR C. SULEIMAN AS THE TRUSTEES PURSUANT TO THE TRUST DOCUMENTS WE RECENTLY RECEIVED. WE HAVE UPDATED OUR RECORDS TO REFLECT YOU AS AUTHORIZED TO RECEIVE AND DISCUSS INFORMATION REGARDING THE ACCOUNT. TO ACCESS ACCOUNT INFORMATION, YOU MUST VERIFY THE FOLLOWING INFORMATION WHEN CALLING IN: 1.) MORTGAGE ACCOUNT NUMBER 2.) ACCOUNTHOLDERS NAME 3.) LAST FOUR DIGITS OF THE ACCOUNTHOLDERS SOCIAL SECURITY NUMBER 4.) PROPERTY ADDRESS 5.)
Customer Service	01/18/2019 10:28:21 AM	ACQ		PASSWORD (IF ANY) IN ADDITION, A FAMILY TRANSFER PACKAGE HAS BEEN SENT BY E-MAIL FOR YOU TO COMPLETE. PLEASE RETURN IT TO THE ASSUMPTIONS DEPARTMENT BY MAIL, FAX OR EMAIL. OCWEN LOAN SERVICING, LLC ATTN: ASSUMPTIONS DEPARTMENT 3451 HAMMOND AVENUE WATERLOO, IA 50702 FAX: 866-921 9517 EMAIL: QUALIFYING ASSUMPTIONS@OCWEN.COM FOR ANY FURTHER INFORMATION, OUR CUSTOMER CARE CENTER CAN BE REACHED TOLL-FREE AT 800.746.2936 (MONDAY THROUGH FRIDAY 8 AM TO 9 PM, SATURDAY 8 AM TO 5

Customer Service	01/18/2019 10:28:19 AM	ACQ		RPFR RS RESEARCH PRIORITY FORM REVIEWED AND REQUESTED 01/18/2019 LOAN NUMBER: 7091305107 SARAH V. HOOVER E-MAIL: SARAH.SULEIMAN@MSN.COM E-MAIL: SARAHV.HOOVER@GMAIL.COM E-MAIL: TITANHOMES2018@OUTLOOK.COM PROPERTY ADDRESS: 18205 166TH ST E BONNEY LAKE, WA 98391-8137 DEAR SARAH V. HOOVER, OCWEN LOAN SERVICING, LLC (OCWEN) WOULD LIKE TO TAKE THIS OPPORTUNITY TO THANK YOU FOR YOUR RECENT COMMUNICATION REGARDING THE ABOVE REFERENCED LOAN. WE APPRECIATE THE TIME
Customer Service	01/18/2019 10:13:49 AM	ACQ		RSEF RS RESEARCH ISSUE E-MAIL FOLLOW UP RPFS RESPONSE LETTER DRAFTED AND SUBMITTED FOR QC.
Collection	01/18/2019 9:50:27 AM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Collection	01/18/2019 9:50:24 AM	ACQ		NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Escrow Analysis	01/18/2019 3:22:06 AM	ACQ		ESCAD ES ESCROW ANALYSIS DELETED, NEW ANALYSIS REQUIRED
Customer Service	01/17/2019 11:40:07 PM	ACQ		DTLSTM EOY ANNUAL DETAILED STATEMENT GENERATED PER STATE REQUIREMENT. SENT WITH 2018 FORM 1098
Customer Service	01/17/2019 9:19:43 PM	ACQ		DTLSTM EOY ANNUAL DETAILED STATEMENT GENERATED PER STATE REQUIREMENT. SENT WITH 2018 FORM 1098
Customer Service	01/17/2019 8:07:28 PM	ACQ		DTLSTM EOY ANNUAL DETAILED STATEMENT GENERATED PER STATE REQUIREMENT. SENT WITH 2018 FORM 1098
Assumption	01/17/2019 4:50:24 PM	ACQ		DECEASED ON 02/24/2015. DETAILS UPDATED WITH REFERENCE TO THE DEATH CERTIFICATE. ALL AUTHORIZATIONS PRIOR TO R001 COMMENT DATED 01/17/2019 HAVE BEEN CANCELLED DUE TO DEATH OF SOLE BORROWER ON THE LOAN. AMIR C. SULEIMAN AND SARAH V HOOVER HAVE BEEN APPOINTED AS TRUSTEES ON THE ACCOUNT AS PER THE TRUST DOCUMENT RECEIVED. SINCE SARAH V. HOOVER WOULD LIKE TO ASSUME THE PROPERTY. WILL FORWARD THE REQUEST TO THE ASSUMPTIONS TEAM FOR REVIEW AND ACTION. RAISED
Assumption	01/17/2019 4:50:22 PM	ACQ		RPFS TO INFORM THE REQUESTOR. DOCUMENTS SENT FOR IMAGING.
Assumption	01/17/2019 4:50:20 PM	ACQ		SSIDRC ASMP SII DOCUMENTATION REVIEWED AND WORKFLOW CLOSED DECEASED DETAILS RECEIVED EMAIL FROM SARAH.SULEIMAN@MSN.COM ON FRI 1/11/2019 6:12 PM STATING 'AS REQUESTED PLEASE FIND A COPY OF MY FATHER'S DEATH CERTIFICATE AND AFFIDAVIT OF TRUST. I WOULD LIKE TO ASSUME THE LOAN IF POSSIBLE. IF YOU HAVE ANY QUESTIONS OR NEED ANYTHING MORE, PLEASE CONTACT ME AT 253-273-2245 OR EMAIL AT SARAHV.HOOVER@GMAIL.COM. ' RESPONSE: BORROWER ESTATE OF ALI SULEIMAN SSN - ***-**-1892
Collection	01/17/2019 4:50:04 PM	ACQ		RPFS CL RESEARCH PRIORITY FORM SUBMITTED KINDLY SEND AN EMAIL TO - SARAH.SULEIMAN@MSN.COM , SARAHV.HOOVER@GMAIL.COM AND
Collection	01/17/2019 4:50:01 PM	ACQ		TITANHOMES2018@OUTLOOK.COM TO INFORM THE BELOW: BORROWER ESTATE OF ALI SULEIMAN SSN - ***-**-1892 DECEASED ON 02/24/2015. DETAILS UPDATED WITH
Collection	01/17/2019 4:49:59 PM	ACQ		REFERENCE TO THE DEATH CERTIFICATE. AMIR C. SULEIMAN AND SARAH V HOOVER HAVE BEEN APPOINTED AS TRUSTEES ON THE ACCOUNT AS PER THE TRUST DOCUMENT
Collection	01/17/2019 4:49:56 PM	ACQ		RECEIVED. SINCE SARAH V. HOOVER WOULD LIKE TO ASSUME THE PROPERTY WE HAVE FORWARDED THE DOCUMENTS AND REQUEST TO THE ASSUMPTIONS TEAM FOR
Collection	01/17/2019 4:49:53 PM	ACQ		REVIEW AND ACTION. KINDLY INCLUDE THE ASSUMPTIONS DEPARTMENT CONTACT INFORMATION AS WELL.
Collection	01/17/2019 4:49:50 PM	ACQ		DECSD CL CUSTOMER DECEASED BORROWER ESTATE OF ALI SULEIMAN SSN - ***-**-1892 DECEASED ON 02/24/2015. DETAILS UPDATED WITH REFERENCE TO THE DEATH
Collection	01/17/2019 4:49:47 PM	ACQ		CERTIFICATE.
Collection	01/17/2019 4:49:44 PM	ACQ		R001 CL DEATH OF PRINCIPAL MORTGAGOR BORROWER ESTATE OF ALI SULEIMAN SSN - ***-**-1892 DECEASED ON 02/24/2015. DETAILS UPDATED WITH REFERENCE TO
Collection	01/17/2019 4:49:41 PM	ACQ		THE DEATH CERTIFICATE.
Customer Service	01/17/2019 4:44:17 PM	ACQ		CERT CS 3RD PARTY AUTHORIZATION RECEIVED: 1 2 AMIR C. SULEIMAN AND SARAH V. HOOVER HAVE BEEN APPOINTED AS TRUSTEES ON THE ACCOUNT AS PER THE TRUST DOCUMENT RECEIVED.
Customer Service	01/17/2019 4:41:00 PM	ACQ		CERTC CS CERTIFIED CONTACT CANCELLED ALL AUTHORIZATIONS PRIOR TO R001 COMMENT DATED 01/17/2019 HAVE BEEN CANCELLED DUE TO DEATH OF SOLE BORROWER ON THE LOAN.
Customer Service	01/17/2019 4:37:33 PM	ACQ		CCOO MKT CUSTOMER CHOSE TO OPT OUT
Customer Service	01/17/2019 12:41:21 PM	ACQ		STMTGEN BNOT STATEMENT GENERATED AS OF 01/17/2019 PAST DUE 17,380.69 CURR DUE 1,518.29 TOTAL DUE 15,119.47 REQUESTED BY AUTO-BU 01/19/2019
Escrow Analysis	01/17/2019 9:03:41 AM	ACQ		ESCAP ES ESCROW ANALYSIS COMPLETED
Customer Service	01/17/2019 2:42:54 AM	ACQ		CERTC CS WEB;CERTIFIED CONTACT CANCELLED FOR SARAH HOOVER
Customer	01/17/2019 2:42:52 AM	ACQ		CERTC CS WEB;CERTIFIED CONTACT CANCELLED FOR SARAH HOOVER

Service	AM				
Customer Service	01/17/2019 2:42:50 AM	ACQ			CERTC CS WEB;CERTIFIED CONTACT CANCELLED FOR LEO HOOVER
Customer Service	01/17/2019 1:56:27 AM	ACQ			MADNS CORR MADNR STATEMENT MAILED AND SENT THROUGH VENDOR. DELINQUENCY INFORMATION INCLUDED IN THE BILLING RECORD/STATEMENT
Customer Service	01/17/2019 1:00:45 AM	ACQ			DREQ LS DOORKNOCKS REQUIRED
Customer Service	01/17/2019 1:00:42 AM	ACQ			CERTC CS WEB;CERTIFIED CONTACT CANCELLED FOR SARAH HOOVER
Customer Service	01/17/2019 1:00:40 AM	ACQ			CERTC CS WEB;CERTIFIED CONTACT CANCELLED FOR SARAH HOOVER
Customer Service	01/17/2019 1:00:38 AM	ACQ			CERTC CS WEB;CERTIFIED CONTACT CANCELLED FOR LEO HOOVER
Loss Mitigation	01/16/2019 10:09:57 PM	ACQ			NPVA LR EQUITY (NPV) ANALYSIS DONE. NPV = \$177697.1447
Customer Service	01/16/2019 9:41:42 PM	ACQ			ICWC RS CASE CLOSED IN ICASEWORK 21269075:ERM - AUTHORIZED THIRD PARTY INQUIRY:CLOSED
Escrow Analysis	01/16/2019 2:26:27 PM	ACQ			FSTXR ES QUOTE MONTHLY TAX & INSURANCE ESCROW PAYMENT FOR SHORT RESPONSE BY 01/25/2019
Collection	01/16/2019 12:17:33 PM	ACQ			NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Collection	01/16/2019 12:17:30 PM	ACQ			NOACTION CL NO ACTION TAKEN ON COLLECTION SCREEN
Assumption	01/16/2019 11:08:34 AM	ACQ			ASUMC ASMP ASSUMPTION REFERRAL COMPLETED.; EMAILED THE FAMILY TRANSFER PACKAGE TO TITANHOMES2018@OUTLOOK.COM PER ASUMO: PHONE CALL IN; ASSUMPTION REFERRAL OPENED; PLEASE SEND FAMILY TRANSFER PACK TO LEO HOOVER VIA EMAIL TO BE ADDED TO THE ACCOUNT AS HIS FATHER IN LAW (B1) PASSED AWAY. THANK YOU. NAME OF PARTY ASSUMING THE LOAN - LEO HOOVER RELATIONSHIP TO THE BORROWER - FATHER IN LAW IS THE BORROWER BEING RELEASED FROM LIABILITY - NO, B1 PASSED AWAY MODE
Assumption	01/16/2019 11:08:32 AM	ACQ			OF DELIVERY EMAIL TITANHOMES2018@OUTLOOK.COM
Assumption	01/16/2019 11:08:08 AM	ACQ			ASFMTR ASMP FAMILY TRANSFER PACKAGE HAS BEEN MAILED; EMAILED THE FAMILY TRANSFER PACKAGE TO TITANHOMES2018@OUTLOOK.COM PER ASUMO: PHONE CALL IN; ASSUMPTION REFERRAL OPENED; PLEASE SEND FAMILY TRANSFER PACK TO LEO HOOVER VIA EMAIL TO BE ADDED TO THE ACCOUNT AS HIS FATHER IN LAW (B1) PASSED AWAY. THANK YOU. NAME OF PARTY ASSUMING THE LOAN - LEO HOOVER RELATIONSHIP TO THE BORROWER - FATHER IN LAW IS THE BORROWER BEING RELEASED FROM LIABILITY - NO, B1 PASSED AWAY MODE
Assumption	01/16/2019 11:08:06 AM	ACQ			OF DELIVERY EMAIL TITANHOMES2018@OUTLOOK.COM REQUESTOR DETAILS ARE AS FOLLOWS: REQUESTOR NAME: LEO HOOVER REQUESTOR COMPANY : REQUESTOR PHONE: 2532734290 REQUESTED LETTER TO BE SENT THROUGH EMAIL: EMAIL ADDRESS1: TITANHOMES2018@OUTLOOK.COM
Foreclosure	01/14/2019 6:29:18 AM	ACQ			FCHFUD FC REVIEW COMMENT ATTORNEY/DEPARTMENT NAME: HOLD REASON: COMMENT & DATE: MANUAL REVIEW AND ALL REQUIRED FOLLOW UPS COMPLETED DECSO ON 1/9/2019 VALID HOLD
Customer Service	01/11/2019 5:20:59 AM	ACQ			I098GEN EOY ORIGINAL FORM 1098 GENERATED TO PRIMARY BORROWER.
Collection	01/11/2019 5:20:50 AM	ACQ			RMASN CL BLANK
Foreclosure	01/10/2019 8:12:04 PM	ACQ			FCPH FC FILE PLACED ON HOLD HOLD REASON: COMMENT/FLAG & DATE: PLACING THE FILE ON HOLD FOR DECEASED BORROWER AS BORROWER DECEASED/ASSUMPTION CODES HAVE BEEN ENTERED
Foreclosure	01/10/2019 5:30:26 PM	ACQ			CRFHSS FC CONFIRMATION RECEIVED ON FORECLOSURE HOLD OR STOP NOTIFICATION SENT TO THE ATTORNEY FIRM
Customer Service	01/09/2019 8:37:09 PM	ACQ			ICWO RS CASE OPENED IN ICASEWORK 21269075:ERM - AUTHORIZED THIRD PARTY INQUIRY:AWAITING CASE RESOLUTION
Customer Service	01/09/2019 10:40:12 AM	ACQ			DAYS TO GENERATE. A3P AGREED AND WANTED TO KNOW HOW TO KEEP HOME. ADV WE WILL NEED TO EITHER REINSTATE/REFI OR MODIFY ACCOUNT. ADV MOD IS NOT GUARANTEED BUT CAN BE REVIEWED DUE TO CIRCUMSTANCES EVEN IF PREVIOUSLY DENIED. ADV ASSUMPTION WILL BE NEEDED TO COMPLETE MOD. ADV IF MOD IS DENIED THEN REINSTATEMENT OF APROX \$17,000 WILL BE THE ONLY WAY TO PREVENT FC PROCEEDINGS. A3P STATED HE WILL SEND IN DEATH CERT. NO FURTHER QUESTIONS. ERM -EE
Customer Service	01/09/2019 10:40:10 AM	ACQ			CARES CS PHONE CALL IN; ESCALATION RESOLVED; A3P LEO HOOVER STATED THAT HIS FATHER IN LAW B1 PASSED AWAY IN INDONESIA AND LEFT HOME IN TRUST. A3P WANTS TO BE ADDED TO THE PROPERTY AND APPLY FOR MOD TO KEEP HOME. ADV TO SEND DEATH CERT AND ADMIN DOCS TO SII TEAM AT EMAIL: SII@OCWEN.COM FAX: 1-561-682-7613. ADV TO ALLOW 3-5BSNSS DAYS TO UPDATE INFO. ADV IN THE MEAN TIME I WILL ENTER REQUEST FOR FAM TRANS PACK TO BE EMAILED TO TITANHOMES2018@OUTLOOK.COM AND TO ALLOW 5BSNSS
Collection	01/09/2019 10:40:00 AM	ACQ			SPVR CL PHONE CALL IN; SUPERVISOR COMMENT; A3P LEO HOOVER STATED THAT HIS FATHER IN LAW B1 PASSED AWAY IN INDONESIA AND LEFT HOME IN TRUST. A3P
Collection	01/09/2019 10:39:59 AM	ACQ			WANTS TO BE ADDED TO THE PROPERTY AND APPLY FOR MOD TO KEEP HOME. ADV TO SEND DEATH CERT AND ADMIN DOCS TO SII TEAM AT EMAIL: SII@OCWEN.COM FAX: 1

Collection	01/09/2019 10:39:56 AM	ACQ		561-682-7613. ADV TO ALLOW 3-SBSNSS DAYS TO UPDATE INFO. ADV IN THE MEAN TIME I WILL ENTER REQUEST FOR FAM TRANS PACK TO BE EMAILED TO
Collection	01/09/2019 10:39:53 AM	ACQ		TITANHOMES2018@OUTLOOK.COM AND TO ALLOW 5BSNSS DAYS TO GENERATE. A3P AGREED AND WANTED TO KNOW HOW TO KEEP HOME. ADV WE WILL NEED TO EITHER
Collection	01/09/2019 10:39:50 AM	ACQ		REINSTATE/REFI OR MODIFY ACCOUNT. ADV MOD IS NOT GUARANTEED BUT CAN BE REVIEWED DUE TO CIRCUMSTANCES EVEN IF PREVIOUSLY DENIED. ADV
Collection	01/09/2019 10:39:47 AM	ACQ		ASSUMPTION WILL BE NEEDED TO COMPLETE MOD. ADV IF MOD IS DENIED THEN REINSTATEMENT OF APROX \$17,000 WILL BE THE ONLY WAY TO PREVENT FC PROCEEDINGS.
Collection	01/09/2019 10:39:44 AM	ACQ		A3P STATED HE WILL SEND IN DEATH CERT. NO FURTHER QUESTIONS.. ERM -EE
Collection	01/09/2019 10:39:41 AM	ACQ		WQ PHONE CALL IN; CONTACT INFO PROVIDED; PROVIDED SII ASSUMPTIONS CONTACT INFO TO LEO HOOVER. SCRIPT ID: ASSUMPTIONS TRANSFER SYS GEN COMMENT
Collection	01/09/2019 10:39:38 AM	ACQ		DECSD CL PHONE CALL IN; CUSTOMER DECEASED; LEO HOOVER STATED THAT THERE IS A DECEASED BORROWER. SCRIPT ID: MORTGAGE - ASK Q SYS GEN COMMENT
Collection	01/09/2019 10:39:35 AM	ACQ		WQ AGENT REVIEWED NOTES AND DETERMINED ACCURATE. ATP ADVISED HE RECEIVED A SOLICITATION FROM A COMPANY CLAIMING TO BE AFFILIATED WITH OCWEN THAT
Collection	01/09/2019 10:39:32 AM	ACQ		WILL REINSTATE THE LOAN FOR \$115,000.00 I ADVISED WE ARE NOT AFFILIATED WITH ANY COMPANY LIKE THAT AND I ADVISED THE RNST AMOUNT IS \$17,334.52. ATP
Collection	01/09/2019 10:39:29 AM	ACQ		ADVISED B1 IS DECEASED AND NEEDED INFO REGARDING ASSUMPTION--TRANS TO ERM FOR FURTHER ASSISTANCE. SYS GEN COMMENT
Collection	01/09/2019 10:39:26 AM	ACQ		PY Q CL PHONE CALL IN; PAYMENT INQUIRY; PROVIDED CURRENT NUMBER OF PAYMENTS DUE. SCRIPT ID: AMOUNT DUE SYS GEN COMMENT
Collection	01/09/2019 10:39:23 AM	ACQ		AUTH COLL PHONE CALL IN; AUTHORIZED 3RD PARTY CALL; TALKED TO AUTHORIZED CALLER LEO HOOVER AND VERIFIED THE FULL BORROWER NAME, LAST FOUR DIGITS
Collection	01/09/2019 10:39:20 AM	ACQ		OF THE BORROWER SSN AND PROPERTY ADDRESS. SCRIPT ID: VERIFICATION SYS GEN COMMENT
Assumption	01/09/2019 10:32:17 AM	ACQ		ASUMO ASMP PHONE CALL IN; ASSUMPTION REFERRAL OPENED; PLEASE SEND FAMILY TRANSFER PACK TO LEO HOOVER VIA EMAIL TO BE ADDED TO THE ACCOUNT AS HIS FATHER IN LAW (B1) PASSED AWAY. THANK YOU. NAME OF PARTY ASSUMING THE LOAN - LEO HOOVER RELATIONSHIP TO THE BORROWER - FATHER IN LAW IS THE BORROWER BEING RELEASED FROM LIABILITY - NO, B1 PASSED AWAY MODE OF DELIVERY EMAIL TITANHOMES2018@OUTLOOK.COM
Customer Service	01/09/2019 10:18:35 AM	ACQ		TCER CS PHONE CALL IN; TRANSFER CALL TO ERM; TRANSFERRED TO ERM MANAGER TO ASSIST WITH TRANSFER OF OWNERSHIP INQUIRY. SCRIPT ID: TRANSFER ERM SYS GEN COMMENT
Customer Service	01/09/2019 10:02:49 AM	ACQ		IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 20295 RCD: 145278138ANI: 2532734290
Collection	01/05/2019 2:07:38 PM	ACQ		WQ AGENT REVIEWED NOTES AND DETERMINED ACCURATE. SPOKE TO A3P, HE STTD THAT RECVD A LETTER FROM SEPTEMBER, SAYING THAT HE NEEDED TO PAY \$115000.00
Collection	01/05/2019 2:07:35 PM	ACQ		TO A COMPANY IN CA TO RNST ACC. ADV WE DIDN'T SEND LETTER. HE STTD THAT BRW PASSED AWAY. PROPERTY IS IN A TRUST TO HER DAUGHTER. ADV TO SEND COPY OF
Collection	01/05/2019 2:07:32 PM	ACQ		DEATH CERT AND TRUST DOCS. THEN SHE CAN ASSUMED AND DO A LOAN MOD TO START A NEW LOAN. SYS GEN COMMENT
Collection	01/05/2019 2:07:29 PM	ACQ		WQ PHONE CALL IN; CONTACT INFO PROVIDED; CALLER WANTED THE FAX NUMBER FOR THE LOAN SETUP DEPARTMENT. ADVISED IT WAS 1-561-682-8151. SCRIPT
Collection	01/05/2019 2:07:26 PM	ACQ		ID: FAX NUMBER LIST SYS GEN COMMENT
Collection	01/05/2019 2:07:23 PM	ACQ		PY Q CL PHONE CALL IN; PAYMENT INQUIRY; PROVIDED CURRENT NUMBER OF PAYMENTS DUE. SCRIPT ID: AMOUNT DUE SYS GEN COMMENT
Collection	01/05/2019 2:07:20 PM	ACQ		AUTH COLL PHONE CALL IN; AUTHORIZED 3RD PARTY CALL; TALKED TO LEO HOOVER AND VERIFIED THE FULL BORROWER NAME, LAST FOUR DIGITS OF THE BORROWER SSN
Collection	01/05/2019 2:07:17 PM	ACQ		AND PROPERTY ADDRESS. SCRIPT ID: VERIFICATION SYS GEN COMMENT
Customer Service	01/05/2019 1:48:52 PM	ACQ		IVRC IVR CUSTOMER CONTACT VIA IVR ISN RCK: 16197 RCD: 145039240ANI: 2532734290
Customer Service	01/02/2019 5:28:19 PM	ACQ		AQA CORR ATTRIBUTION QUALITY APPROVED 'DOCUMENT DATE:-12-24-2018 DOCUMENT IMAGE DATE:-12-23-2018 VAULT PATH:-CORRESPONDENCE_PAYOFF LETTERS AND QUOTES_REINST LETTER NAME:-REINSTFM'
Customer Service	12/31/2018 8:59:24 AM	ACQ		APOEX CU PAYOFF QUOTE SUCCESSFULLY EXECUTED BY REALDOC
Customer Service	12/31/2018 5:23:22 AM	ACQ		RPAYS CU RUSH PAYOFF QUOTE APPROVED. PLEASE SEE DETAILS BELOW: GOOD THROUGH DATE: 01/18/19 APPROVED AS PER POSFSA/SFSU/LNPPP2 CHECKED THE EMAIL RESPONSE RECEIVED FROM ATTORNEY/COORDINATOR/EQUATOR FOR FEES & COSTS